## **CITY AUDITOR'S OFFICE**



# ANNUAL AUDIT RECOMMENDATION FOLLOW-UP AS OF JUNE 30, 2006

Report No. CAO 2600-0607-03

August 29, 2006

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CITY AUDITOR

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### ANNUAL AUDIT RECOMMENDATION FOLLOW-UP REPORT CAO 2600-0607-03

#### **BACKGROUND**

The City Auditor's Office has provided 942 audit recommendations requiring corrective action to City Departments since January 1, 1999. This report summarizes the status of these audit recommendations as of June 30, 2006.

#### **OBJECTIVES**

The objective of our follow-up program is to ensure that audit recommendations are being appropriately addressed by City management and to track the status of the recommendations. Much of the benefit from audit work is not in the findings reported or the recommendations made, but in their effective resolution. City management is responsible for addressing audit recommendations. This follow-up is a process to help management fulfill this responsibility.

#### SCOPE AND METHODOLOGY

Our follow-up program is in accordance with Operating Instruction A. 050 of the City Auditor's Office Operating Instruction Manual. The status of each audit recommendation is identified using the following classifications:

<u>_</u>	Complete	The recommendation has been implemented or some other action has been taken to effectively correct the deficiency.
<b>_</b>	Incomplete	The recommendation has not been implemented.
<u>_</u>	Extended	The recommendation has not been implemented due to circumstances beyond the department's control.
G	Not Due	Due date identified by management has not passed.

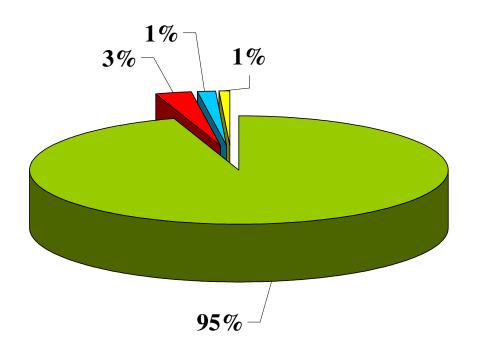
For each audit recommendation, City management provides an estimated completion date. An audit recommendation is classified as being **Not Due** until this date has passed and then the audit recommendation becomes **Incomplete** or **Extended.** An audit recommendation remains in one of these classifications until City management completes the recommendation and notifies our Office. Subsequently, audit staff obtain and evaluate evidence supporting management's representation. If the evidence demonstrates that the recommendation has been adequately addressed, the auditor identifies the recommendation as being **Complete**.

#### CONCLUSION

The accompanying charts/tables (pages 2 to 4) summarize the status of the audit recommendations in total and by department. Following the charts, each audit recommendation classified as **Incomplete**, **Extended**, or **Not Due** is listed by department with Management's Plan of Action. **Management Comments** and **Auditor Comments** are noted with some recommendations.

While city management has made progress toward the implementation of the audit recommendations contained in the various reports, additional efforts should be made in finalizing incomplete recommendations.

# 942 Recommendations January 1999 – June 2006



Fiscal Year	Complete	Incomplete	Extended	Not Due	Total
2005-2006	51	11	2	7	71
2004-2005	63	8	3	0	74
2003-2004	39	0	0	0	39
2002-2003	85	3	0	0	88
2001-2002	154	1	3	0	158
2000-2001	111	2	0	0	113
1999-2000	393	1	5	0	399
Total	896	26	13	7	942

# 26 Incomplete Recommendations Summary

		Fiscal Year						
Department	1999- 2000	2000- 2001	2001- 2002	2002- 2003	2003- 2004	2004- 2005	2005- 2006	TOTAL
City Manager	0	0	0	0	0	1	0	1
Field Operations	0	0	0	0	0	3	0	3
Finance & Business Services	0	2	1	3	0	3	0	9
Leisure Services	0	0	0	0	0	1	11	12
Municipal Court	1	0	0	0	0	0	0	1
_								
TOTAL	1	2	1	3	0	8	11	26

# 896 Complete Recommendations Summary

			Fisc	al Ye	ar			
Department	1999- 2000	2000- 2001	2001- 2002	2002- 2003	2003- 2004	2004- 2005	2005- 2006	TOTAL
AFI		-	11					11
Building & Safety	54	1				-		55
City Attorney					1			1
City Manager	14	8	1	5	6	8		42
Detention & Enf.	2	6	6	1			7	21
Field Operations	3		22	25		21	5	76
Finance & Business Services	43	29	42	23	2	2	3	144
Fire & Rescue	30							30
Human Resources	41	32		26	2	2		103
Information Technologies	83		37	1		4		124
Leisure Services	87	2	24	6		25	33	177
Municipal Court	28	10					3	41
Neighborhood Services					4			4
Office of Business Development					21			21
Planning & Development	8				3			11
Public Works		23	11			1		35
TOTAL	393	111	154	85	39	63	51	896

<u>D</u>	ETAIL	STA	1 T U	U <b>S</b>	Status	<u>Page</u>
1	City Manage Audit of Contr 2001 0405 03		City U	tility Payments And Costs Utility Information	Incomplete	11
	Detention a	nd Enf	orcen	nent		
2	Audit of Deten 1401 0506 06	tion and 1.	Enforc	rement Training Unit Training Database Limitations	Not Due	12
3	1401 0506 06	2.		Training Database Differences	Not Due	13
4	1401 0506 06	3.	1.	Firearm Qualifications	Not Due	14
5	1401 0506 06	4.		2004 P.O.S.T. Reporting	Not Due	15
6	1401 0506 06	5.		Instructor Files	Not Due	16
7	1401 0506 06	6.		Training Operations Manual	Not Due	17
8	1401 0506 06	8.		D&E Policy Issues	Not Due	18
	Field Opera	tions				
9	Audit of Durar 1701 0405 05	ngo Hills 05.		ourse Management Contract Sales Tax Collection and Remittance	Incomplete	19
10	1701 0405 05	06.	1.	Sales Tax For Purchases	Incomplete	19
11	1701 0405 05	07.	1.	Property Tax	Incomplete	20
12	Audit of City V 1702 0506 02	Vehicle R 02.	eplacei 1.		Extended	20

<u>D</u>	ETAIL	SIA		<u> </u>	Status 1	Page
	Field Operate  Audit of City V		nlaca	ment Program		
13	1702 0506 02	02.	2.	Projected Vehicle Useful Lives	Extended	21
	Finance and	l Busin	ess S	Services		
	<b>Audit of Parkir</b>	ng Enforc	emen	t and Collections		
14	1401 0001 02	01.	1.	Delinquent Parking Citation Collections	Incomplete	22
15	1401 0001 02	09.	3.	Parking Planning, Coordination, and Oversight	Incomplete	23
	Audit of Waste	water Po	llutior	1 Control Facility and Sewer Services		
<i>16</i>	1501 0102 02	B. 02.	1.	Sewer Fee Billings	Extended	24
<i>17</i>	1501 0102 02	B. 04.	1.	Performance Reports	Extended	24
18	1501 0102 02	B. 04.	2.	Performance Reports	Extended	25
	Audit of City I	nvestmen	ts			
19	601 0102 04	06.	1.	Proficiency / Training of Backup Investment Personnel	Incomplete	25
	Audit of Specia	l Improv	ement	t District Administration		
<b>20</b>	602 0203 04	06.	1.	Fee Waivers	Incomplete	26
21	602 0203 04	07.	1.	Foreclosure Sales	Incomplete	26
22	602 0203 04	09.	2.	Account Reconciliations	Incomplete	27
	<b>Audit of Contro</b>	ols Over	City U	Itility Payments And Costs		
23	2001 0405 03	03.	1.	Allocation of Utility Costs	Extended	28
	Special Reports	Vendor	/Emp	loyee File Review		
24	2500 0405 07	01.	1.	Consistent Data Input	Incomplete	29

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	Finance and	Busines	s Sei	rvices		
	Special Report:	Vendor/	Empl	oyee File Review		
25	2500 0405 07	02.	1.	Employee Contractors	Incomplete	30
26	2500 0405 07	02.	2.	Employee Contractors	Incomplete	31
	Information	Techno	logi	es		
	<b>Audit of Contro</b>	ols Over C	ity Ut	tility Payments And Costs		
<i>27</i>	2001 0405 03	01.	2.	Utility Usage Monitoring	Extended	32
	Leisure Serv	ices				
	<b>Audit of Cash I</b>	Handling (	Contro	ols At Chuck Minker Sports Complex		
28	2200 0405 01	01.	08.	Cashier Operations-Surveillance Camera	Extended	33
	Audit of Cash I	Handling c	ontro	ls At Dula Gymnasium		
29	2200 0405 02	03.	01.	Cash Collections For Non-City Organizations	Incomplete	33
	Internal Contro	ols Review	Activ	rity Report - June 30, 2005		
<i>30</i>	2900 0506 03	ICR 009			Incomplete	34
21	2000 0507 02	ICD 000	2		I., 1 . 4 .	2.4
31	2900 0506 03	ICR 009	2.	Theft of Safekey Services	Incomplete	34
32	2900 0506 03	ICR 022	1.	Stupak Community Center Vending Machines	Incomplete	35
33	2900 0506 03	ICR 022	2.	Stupak Community Center Vending Machines	Incomplete	36
2.1	2000 0 20 < 02	100 022	2			25
34	2900 0506 03	ICR 022	3.	Stupak Community Center Vending Machines	Incomplete	37

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	Leisu	re Servic	es			
	Internal Conti	rol Review A	Activi	ity Report - December 31, 2005		
35	2900 0506 05	ICR 019		ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 38
36	2900 0506 05	ICR 019	2.	ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 39
37	2900 0506 05	ICR 019	3.	ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 39
38	2900 0506 05	ICR 019	4.	ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 40
39	2900 0506 05	ICR 019	5.	ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 40
40	2900 0506 05	ICR 019	6.	ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center	Incomplete	e 41
	Municipal (	Court				
	Las Vegas Mu		rt			
41	1999 07	-	i.	Correspondence With Defendants	Extended	42
42	1999 07	B. 03.	ii.	Correspondence With Defendants	Extended	42
43	1999 07	C. 02.	iii.	User Passwords For Court System	Extended	43

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	Municipal C	Court				
	Las Vegas Mui	nicipal Co	urt			
44	1999 07	C. 04.	ii.	Limits On Cash In Drawers	Extended	43
45	1999 07	D. 01.		Audit Trail Reports and Monitoring	Incomplete	e 44
46	1999 07	D. 02.		Bail Register Report Errors	Extended	45

## **DETAIL:**

## DEPARTMENTAL AUDIT RECOMMENDATION FOLLOW-UP

### City Manager <u>Due Date : 10/4/2005</u> <u>Incomplete</u>

2001 0405 03 Audit of Controls Over City Utility Payments And Costs

02. 1. Utility Information

#### **Recommendation:**

In conjunction with the development of a utility usage monitoring program, the City Manager's Office working with Field Operations, Public Works, Information Technology and the Department of Finance should address the identified utility information deficiencies and coordinate the enhancement of the utility information available for use in the program.

#### **Management's Plan of Action:**

The issues brought forth in the audit will need to be addressed through organizational change. To that end, the City Manager's Office has created a Utility Management Task Force to address the issues. The Task Force will include, at a minimum, representatives from Finance and Business Services, Field Operations, Public Works, and Information Technologies. The Task Force will facilitate the development of a coordinated process for obtaining, managing and processing payments for utility services, specifically power, water, gas, cable, and solid waste.

The process will include identification and analysis of existing processes and lines of responsibility. It will identify the functional needs of utility stakeholders and create both an organizational as well as a technical solution to manage the program. This Task Force will address the recommendations brought forward in Findings 1 through 6.

We estimate addressing organizational needs in six months, and technological needs in 15 to 18 months. We appreciate the efforts of the auditors in their review of this process and look forward to their continued input as we respond to their findings.

**Auditor:** B. Mocek Auditor's Comment:

The identified deficiencies are in-process of being reviewed and addressed by the Utilities Coordinator. As they are addressed, the auditors are verifying the correction of deficiencies.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

Due Date : 12/1/2006

**Not Due** 

- 2 1401 0506 06 Audit of Detention and Enforcement Training Unit
  - 1. Training Database Limitations

#### **Recommendation:**

D&E management working with Training should evaluate alternative training software packages that will better meet the needs of Training and the entire Department. D&E management should purchase and implement new training software. The training software package should include, at a minimum, the following functions:

- Functions that allow for efficient, consistent, and accurate data entry of training attended.
- Decision making functions to allow for automatic evaluation of the training status of employees against D&E policies, and P.O.S.T., ACA, and CALEA standards.
- Read-only access and report generation capabilities by other D&E units for independent verification of the accuracy of their training records.
- Reporting functions that effectively summarize the training status of employees.
- Audit trail features to track changes to the system.

#### **Management's Plan of Action:**

Management and training have evaluated alternative training software packages. We are in the process of selecting a package with input from City Information Technologies. Once the software has been purchased, implementation will include training and configuration.

**Auditor:** B. Smith **Auditor's Comment:** 

Per D&E management, D&E is in the process of selecting a new training software package with input from IT. This new software is anticipated to be purchased and implemented by December 2006.

**Incomplete:** Not implemented.

**Extended:** Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

Not Due

- 3 1401 0506 06 Audit of Detention and Enforcement Training Unit
  - 2. Training Database Differences

#### **Recommendation:**

Training should develop, document, and implement a standard protocol for data input into the training database. This protocol should include, at a minimum, the following:

Due Date: 12/1/2006

- Standard course titles for classes attended by employees.
- Standards for identification of date of training when a training course is held over a period of days.
- Standards for documentation of authorized firearms.
- Standards for documentation of firearm qualifications, whether an officer passed or failed, and remedial training.
- Standards for entry of new employees into the database.

#### **Management's Plan of Action:**

A standard protocol for data entry has been developed and is a component of the specifications identified for the software evaluation. Once the software has been selected and purchased, implementation will include training and configuration.

**Auditor:** B. Smith Auditor's Comment:

Per D&E Management, this recommendation will be addressed in conjunction with the implementation of the new training software.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

**Not Due** 

- 4 1401 0506 06 Audit of Detention and Enforcement Training Unit
  - 3. 1. Firearm Qualifications

#### **Recommendation:**

D&E management should evaluate the firearms authorization and qualification documentation process and address the noted deficiencies. Once complete information is available, Training should implement procedures to track the qualification status of officers on all authorized firearms.

Due Date: 8/1/2006

### Management's Plan of Action:

D&E identified, evaluated, and purchased a firearms program capable of meeting all noted deficiencies.

**Auditor:** B. Smith **Auditor's Comment:** 

Per D&E Management, they have purchased and installed "Range Master Pro" training program giving the department the ability to track all officers, assigned firearms, unassigned firearms, firearm maintenance, firearm qualifications, and equipment inventory. This is a start to addressing the identified deficiencies in the firearms authorization and qualification documentation process and improving procedures to track the qualification status of officers on all authorized firearms.

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

Not Due

5 1401 0506 06 Audit of Detention and Enforcement Training Unit

4. 2004 P.O.S.T. Reporting

#### **Recommendation:**

Training should annually summarize P.O.S.T. training exceptions according to the training records and ensure the annual P.O.S.T. Individual Training Report properly reflects this information. Any known errors in the training records should be corrected so that the information in the training records supports the annual P.O.S.T. Individual Training Report. Training should follow-up on all reported training exceptions to ensure that officers maintain their proficiency in all required areas.

Due Date: 7/1/2006

#### **Management's Plan of Action:**

A policy has been created stating that annually, the Professional Standards Unit will audit the peace officer training records to ensure they are in accordance with NAC and all exceptions will be forwarded to P.O.S.T.

The 2004 list of exceptions has been forwarded to P.O.S.T. (June 2006)

Estimated Date of Completion: Policy revision will be reviewed by applicable labor unions and ready for dissemination July 2006.

**Auditor:** B. Smith **Auditor's Comment:** 

Auditors will review process followed in preparing 2006 P.O.S.T. report to verify that this recommendation has been appropriately addressed.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

Not Due

- 6 1401 0506 06 Audit of Detention and Enforcement Training Unit
  - 5. Instructor Files

#### **Recommendation:**

Training should improve its monitoring of instructor compliance with NAC and D&E policy as follows:

Due Date: 7/1/2006

- Create a formal process for monitoring and documenting compliance by instructors with NAC.
- Improve the organization of instructor documentation supporting compliance with NAC.
- Conduct annual audits of instructor documentation as required by D&E policy.

#### **Management's Plan of Action:**

A policy has been revised stating that bi-annually, the Training Unit will audit the instructors' certifications and ensure they are in accordance with NAC and D&E policy.

Estimated Date of Completion: Policy revision will be reviewed by applicable labor unions and ready for dissemination July 2006.

Auditor: B. Smith

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### **Detention and Enforcement**

**Not Due** 

- 7 1401 0506 06 Audit of Detention and Enforcement Training Unit
  - **6.** Training Operations Manual

#### **Recommendation:**

Training should create a Training Operations Manual that includes, at a minimum, the following elements:

• Training officer responsibilities for monitoring compliance with departmental training policies and the P.O.S.T., CALEA, and ACA requirements

Due Date: 8/1/2006

- Training database use protocol (e.g., data entry standards, standard reports)
- Training records filing protocol
- Primary contact information for other divisions, departments, and agencies
- Annual training scheduling process
- Academy preparation process
- Academy Staff Operations Manual
- Process to monitor training required in an increment other than annually (e.g., biennial City mandated training)
- Process to monitor compliance with instructor education and certification requirements
- Internal and external reporting requirements
- Process to prepare the annual P.O.S.T. Individual Training Report
- Process for follow-up on reported P.O.S.T. training exceptions to ensure that officers maintain their proficiency in all required areas
- Responsibilities in supporting the Training Committee

#### **Management's Plan of Action:**

The first draft of a Training Operations Manual has been circulated for review, to include input and feedback.

Auditor: B. Smith

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### Detention and Enforcement <u>Due Date: 7/1/2006</u> Not Due

8 1401 0506 06 Audit of Detention and Enforcement Training Unit

8. D&E Policy Issues

#### **Recommendation:**

D&E management should further emphasize to D&E employees the importance of the timely submittal of training information to Training. Training should inform the Training Committee and D&E management of employees and/or D&E units who fail to submit timely training information. D&E management should provide clarification on the noted conflicting practices and policies and adjust documented policies as needed.

#### **Management's Plan of Action:**

Policy revision reflects employee training documentation will be submitted within thirty days of when training has been completed.

Estimated Date of Completion: Policy revision will be reviewed by applicable labor unions and ready for dissemination July 2006.

**Auditor:** B. Smith

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

### Field Operations

Due Date: 9/30/2005

Due Date: 3/31/2006

**Incomplete** 

9 1701 0405 05 Audit of Durango Hills Golf Course Management Contract

05. 2. Sales Tax Collection and Remittance

#### **Recommendation:**

If the Contractor fails to obtain a refund from the Department of Taxation, the Project Manager should require the Contractor to reimburse the City for the sales tax overpayments.

#### **Management's Plan of Action:**

The City will provide assistance to the Contractor to obtain a refund of the sales tax. If such efforts are unproductive, the City will issue a claim against the Contractor as recommended.

**Auditor:** W. Cimo **Auditor's Comment:** 

The City Attorney's Office is reviewing this issue.

### Field Operations

**Incomplete** 

1701 0405 05 Audit of Durango Hills Golf Course Management Contract

06. 1. Sales Tax For Purchases

#### **Recommendation:**

*10* 

The Project Manager should consult with the City Attorney's Office to determine whether DHGC can take advantage of the City's tax exemption status. If DHGC is unable to take advantage of the City's tax exemption status, the Project Manager should evaluate the tax implications of outsourcing the golf course operation and consider other possible alternatives to minimize DHGC's operating costs.

#### **Management's Plan of Action:**

Given the procedure what has been in place, we take some exception to the findings in that the Project Manager did not see invoices which would have shown sales tax being paid. The Project Manager will meet with the City Attorney's Office and the Purchasing Division to determine how purchases at the DHGC should be made to take advantage of the City's tax exempt status and to minimize operating costs.

**Auditor:** W. Cimo **Auditor's Comment:** 

The City Attorney's Office is reviewing this issue.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Field Operations

Due Date: 6/30/2005

**Incomplete** 

11 1701 0405 05 Audit of Durango Hills Golf Course Management Contract

07. 1. Property Tax

#### **Recommendation:**

The Project Manager should seek formal resolution from the City Attorney's Office as to whether the current outsourcing arrangement for DHGC qualifies for tax exemption.

#### **Management's Plan of Action:**

The Project Manager should certainly be involved, however, a directive for formal resolution from the City Attorney's Office would be more appropriately made from the City Manager's Office.

**Auditor:** W. Cimo **Auditor's Comment:** 

The City Attorney's Office is reviewing this issue.

### Field Operations

**Due Date:** 6/1/2006

**Extended** 

12 1702 0506 02 Audit of City Vehicle Replacement Program

02. 1. Projected Vehicle Useful Lives

#### **Recommendation:**

The Fleet Services Manager should assign each vehicle's projected useful life based on the history of the vehicle being replaced and the projected annual usage.

**Auditor:** B. Smith **Auditor's Comment:** 

Per discussions with Fleet Services Management, HANSEN system enhancements will be implemented to address this recommendation.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Field Operations

Due Date: 1/3/2006

**Extended** 

13 1702 0506 02 Audit of City Vehicle Replacement Program

02. Projected Vehicle Useful Lives

#### **Recommendation:**

The Fleet Services Manager should consider rotating low-use and high-use vehicles among staff/departments to balance and optimize the use of all vehicles in the fleet.

**Auditor:** B. Smith **Auditor's Comment:** 

Per discussions with Fleet Services Management, HANSEN system enhancements will be implemented to address this recommendation.

21

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### Finance and Business Services Due Date: 2/1/2001

**Incomplete** 

- 14 1401 0001 02 Audit of Parking Enforcement and Collections
  - 01. 1. Delinquent Parking Citation Collections

#### **Recommendation:**

We recommend that the Parking Collections Unit establish a formal delinquent parking fines and penalties collection program including the use of an automated case tracking system. City management should evaluate the internal resources necessary to operate a successful collections program and consider soliciting the services of a collection agency to further enhance their efforts.

#### **Management's Plan of Action:**

Agree with the above recommendations. An additional collections officer has been budgeted for fiscal year 2001 and employment began on August 17, 2000. Furthermore, the City is also soliciting bids from collection agencies in connection with EMS bad debts. The EMS RFP will serve as a reference for another RFP that will consolidate various other departments that need collection services—which would include parking collections. Finance will work with IT on the use of an automated case tracking system. An investigation of commercial-off-the-shelf and in-house solutions will be conducted.

**Auditor:** B. Smith **Auditor's Comment:** 

The Collections Unit is currently working on formalizing its process and methodology. This recommendation will be closed once this is available and reviewed.

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services Due Date: 2/15/2001

**Incomplete** 

- 15 1401 0001 02 Audit of Parking Enforcement and Collections
  - 09. 3. Parking Planning, Coordination, and Oversight

#### **Recommendation:**

Improved monthly internal reports should be created that effectively communicate parking information to all City divisions involved in parking issues. Input on what data to include in these reports should be sought from all parties involved. Distribution of these reports should be expanded to include all parties involved in parking decisions.

#### **Management's Plan of Action:**

Agree with recommendation. Will establish a formal parking quarterly report that will parallel the City's current Quarterly Revenue Report and Investment Report. This new report will be user friendly and will incorporate multiple years of trend analysis in both the financial and non financial areas.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Department of Finance Management, "The Financial Services Division is working with IT to review the reports available in the Cardinal System. In addition, a Crystal Report Writer has been installed in the Parking and Hearings Office to aid in developing special reports to monitor statistical data that is not available in the standard reports available from Cardinal."

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services

Due Date: 10/1/2001

Due Date: 12/31/2002

**Extended** 

16 1501 0102 02 Audit of Wastewater Pollution Control Facility and Sewer Services

B. 02. 1. Sewer Fee Billings

#### **Recommendation:**

Sewer Services management should change the sewer services billing to a quarterly billing cycle and adjust the penalty policies to align with this change.

#### **Management's Plan of Action:**

The Business Services Division (BSD) is recommending a proposed Municipal Code change to a quarterly billing cycle where the penalty fee would be assessed on the outstanding balance for the quarter rather than the unpaid balance of the bill. These code changes are projected for implementation around October 2001.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Department of Finance Management, "HANSEN schedule has been delayed until the Fall of 2006."

### Finance and Business Services

**Extended** 

17 1501 0102 02 Audit of Wastewater Pollution Control Facility and Sewer Services

**B. 04.** 1. Performance Reports

#### **Recommendation:**

Sewer Services should create a monthly performance report with additional performance data needed by upper management.

#### **Management's Plan of Action:**

As mentioned, the BSD anticipates converting the current sewer billing system to the Oracle-based Hansen Industries system. The new system, fully integrated with the planning, building inspection, public works, business licensing, and finance functions, will allow for the creation of many different management reports. In order to best allocate personnel resources (both BSD and Information Technology), no changes will be made to the legacy system, but rather the improved management reports will be focused on the new Hansen system when it is brought up in late Fall, 2002.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Department of Finance Management, "HANSEN schedule has been delayed until the Fall of 2006."

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### Finance and Business Services

Due Date: 12/31/2002

Due Date: 6/30/2002

**Extended** 

18 1501 0102 02 Audit of Wastewater Pollution Control Facility and Sewer Services

**B. 04. 2.** Performance Reports

#### **Recommendation:**

For information that is not easily accessible from the sewer service system, Sewer Services should work with Information Technologies to access this data.

#### **Management's Plan of Action:**

As mentioned, the BSD anticipates converting the current sewer billing system to the Oracle-based Hansen Industries system. The new system, fully integrated with the planning, building inspection, public works, business licensing, and finance functions, will allow for the creation of many different management reports. In order to best allocate personnel resources (both BSD and Information Technology), no changes will be made to the legacy system, but rather the improved management reports will be focused on the new Hansen system when it is brought up in late Fall, 2002.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Department of Finance Management, "HANSEN schedule has been delayed until the Fall of 2006."

### Finance and Business Services

**Incomplete** 

19 601 0102 04 Audit of City Investments

06. 1. Proficiency / Training of Backup Investment Personnel

#### **Recommendation:**

The Treasury Division should have backup personnel trained in all aspects of the investment process and systems.

#### **Management's Plan of Action:**

Treasury agrees that additional backup training is needed due to the limited number of professional staff assigned to the office.

**Auditor:** W. Cimo **Auditor's Comment:** 

Management expects to have this completed by July 31, 2006.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services Due Date: 12/31/2003 Incomplete

20 602 0203 04 Audit of Special Improvement District Administration

06. 1. Fee Waivers

#### **Recommendation:**

The City Treasurer's Office should develop written SID policies and procedures addressing fee waivers. The policies and procedures should address SID fee waiver authority, supporting waiver documentation requirements, and handling of waivers with related parties.

#### **Management's Plan of Action:**

We concur.

Timetable: We expect to have the policies and procedures complete by September 30, 2003.

**Auditor:** W. Cimo **Auditor's Comment:** 

According to management, the modification of all bond ordinances will be completed by December 2006.

### Finance and Business Services Due Date: 12/31/2003 Incomplete

602 0203 04 Audit of Special Improvement District Administration

07. 1. Foreclosure Sales

#### **Recommendation:**

21

The City Treasurer's Office should seek legal opinion on the City's application of NRS for foreclosure sales and then establish formal policies and procedures for foreclosure sales.

#### **Management's Plan of Action:**

The written policies and procedures will encompass the foreclosure sale process. We do not believe that a formal legal opinion is needed on our application of NRS, but we will have our outside counsel review the policies and procedures for compliance.

Timetable: We expect to have the policies and procedures complete by September 30, 2003.

**Auditor:** W. Cimo **Auditor's Comment:** 

Management anticipated a response from bond council by June 2006.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services Due Date: 12/31/2003 Incomplete

22 602 0203 04 Audit of Special Improvement District Administration

09. 2. Account Reconciliations

#### **Recommendation:**

The City Treasurer's Office should complete the reconciliation between SID deposits per the bank, the billing contractor, and the general ledger on a monthly basis.

#### **Management's Plan of Action:**

We concur. However, until we have adequate staffing to perform this work, we will be unable to keep these reconciliations current.

Timetable: We have asked for an additional staff position in the FY 2004 budget request.

**Auditor:** W. Cimo **Auditor's Comment:** 

The City Auditor's Office is working with management to gain an understanding of how the reconciliation is performed.

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### Finance and Business Services

Due Date: 10/4/2005

**Extended** 

- 23 2001 0405 03 Audit of Controls Over City Utility Payments And Costs
  - 03. 1. Allocation of Utility Costs

#### **Recommendation:**

In conjunction with the development of a utility usage monitoring program, the Department of Finance should develop and implement a more extensive utility cost allocation program.

#### **Management's Plan of Action:**

The issues brought forth in the audit will need to be addressed through organizational change. To that end, the City Manager's Office has created a Utility Management Task Force to address the issues. The Task Force will include, at a minimum, representatives from Finance and Business Services, Field Operations, Public Works, and Information Technologies. The Task Force will facilitate the development of a coordinated process for obtaining, managing and processing payments for utility services, specifically power, water, gas, cable, and solid waste.

The process will include identification and analysis of existing processes and lines of responsibility. It will identify the functional needs of utility stakeholders and create both an organizational as well as a technical solution to manage the program. This Task Force will address the recommendations brought forward in Findings 1 through 6.

We estimate addressing organizational needs in six months, and technological needs in 15 to 18 months. We appreciate the efforts of the auditors in their review of this process and look forward to their continued input as we respond to their findings.

**Auditor:** B. Mocek Auditor's Comment:

Per the Department of Finance Management, "Finance and Business Services has begun the initial steps towards the implementation of a city facilities internal service fund. Finance will work with Field Operations to develop a full facilities and utilities inventory and identify maintenance requirements. This data set will be used as a basis for accurate distribution of costs. Implementation is planned for July 1, 2007." The implementation of a more extensive utility cost allocation program will follow once the utilities monitoring program is more fully developed.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services <u>Due Date: 1/1/2006</u> <u>Incomplete</u>

24 2500 0405 07 Special Report: Vendor/Employee File Review

01. 1. Consistent Data Input

#### **Recommendation:**

Finance and Business Services (Purchasing and Contracts, Accounting, Business Services), Human Resources, and Information Technologies should consider updating and standardizing guidelines for entering data into city systems to make analysis easier.

#### **Management's Plan of Action:**

Finance and Business Services (Purchasing and Contracts and Accounting Operations), Human Resources and Information Technology will meet to review data input standardization guidelines and, where possible, develop and implement improvements that would improve capability for analysis of employee and vendor data.

**Auditor:** W. Cimo **Auditor's Comment:** 

On 04/19/06 a status update was received from Candace. They expect completion in August 2006.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Finance and Business Services <u>Due Date: 1/1/2006</u> <u>Incomplete</u>

25 2500 0405 07 Special Report: Vendor/Employee File Review

**02. 1. Employee Contractors** 

#### **Recommendation:**

Purchasing and Contracts should establish and document a procedure to refer employee contractors to Human Resources so an evaluation of potential conflicts of interest, and compliance with appropriate policies can be addressed.

#### **Management's Plan of Action:**

Purchasing and Contracts will modify the supplier profile form to specifically request a supplier to disclose if a principal in the firm is an employee of the City of Las Vegas and establish a field in the database to capture this information. Purchasing and Contracts will establish a practice of submitting the Supplier Profile form to Human Resources as notification of such outside employment.

Human Resources will partner with Finance and Business Services' Purchasing and Contracts Division to address the findings concerning the audit recommendations regarding this issue.

**Auditor:** W. Cimo **Auditor's Comment:** 

On 04/19/06 a status update was received from Candace. They expect completion in August 2006.

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

### Finance and Business Services <u>Due Date: 1/1/2006</u> <u>Incomplete</u>

26 2500 0405 07 Special Report: Vendor/Employee File Review

**02. Employee Contractors** 

#### **Recommendation:**

Human Resources should evaluate and improve the process to make employees aware that they must notify Human Resources if they are involved as an employee contractor.

#### **Management's Plan of Action:**

Purchasing and Contracts will modify the supplier profile form to specifically request a supplier to disclose if a principal in the firm is an employee of the City of Las Vegas and establish a field in the database to capture this information. Purchasing and Contracts will establish a practice of submitting the Supplier Profile form to Human Resources as notification of such outside employment.

Human Resources will partner with Finance and Business Services' Purchasing and Contracts Division to address the findings concerning the audit recommendations regarding this issue.

Auditor: W. Cimo

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### **Information Technologies**

Extended

- 27 2001 0405 03 Audit of Controls Over City Utility Payments And Costs
  - 01. 2. Utility Usage Monitoring

#### **Recommendation:**

In conjunction with the development of the utility usage monitoring program, Information Technologies should evaluate the needs of this program and use this information in establishing utility processing on a new systems platform.

#### **Management's Plan of Action:**

Information Technologies Management agrees that a program to monitor usage would establish the bases for identifying support solutions. The functional needs of the program, as well as whom and how many would be using it will help I.T. determine the appropriate system requirement. Early identification of the software requirements, users, and access will aid in the determination of the hardware component requirement as well. Additionally, the assessment of third party monitoring tools in the market could both automate and accelerate the discovery of system solutions and the implementation process.

Due Date: 10/4/2005

**Auditor:** B. Mocek Auditor's Comment:

The Utilities Coordinator is consulting with IT as needed to implement a utility usage monitoring program and in moving towards utility processing on a new systems platform.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Leisure Services

Due Date: 10/10/2004

**Extended** 

28 2200 0405 01 Audit of Cash Handling Controls At Chuck Minker Sports Complex

01. 08. Cashier Operations - Surveillance Camera

#### **Recommendation:**

Leisure Services Management should re-direct the video feed from the front desk camera to a monitor in a location away from the front counter where it can be observed by supervisors.

#### **Management's Plan of Action:**

Leisure Services Center Coordinator will make request to Building Services to change video feed to the coordinator's office.

#### **Timetable:**

Request to change the video feed was made the week of October 10, 2004. Building Services staff plans to re-wire and run conduit to support the change in video location.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Leisure Services Management, this recommendation will be addressed during a remodeling project at Chuck Minker.

### **Leisure Services**

Due Date: 4/1/2005

**Incomplete** 

2200 0405 02 Audit of Cash Handling controls At Dula Gymnasium

03. 01. Cash Collections For Non-City Organizations

#### **Recommendation:**

29

Leisure Services should create policies and procedures addressing the collection of funds for non-city organizations by city staff.

#### **Management's Plan of Action:**

Leisure Services CLASS Administrator will develop and implement policies and procedures addressing the collection of funds for non-city organizations by city staff.

**Auditor:** B. Smith **Auditor's Comment:** 

Per Leisure Services Management, "Because of the Nevada Revised Statute (NRS) and the manner in which it addresses the rights of the Bureau of the Blind, Leisure Services is coordinating the development of this policy through the Office of the City Attorney to ensure any policy or procedure created in this area does not violate or infringe on their rights and entitlements. Anticipated completion date: September 1, 2006.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

### Leisure Services

Due Date: 11/30/2005

**Incomplete** 

30 2900 0506 03 Internal Controls Review Activity Report - June 30, 2005

ICR 009 1. Theft of Safekey Services

#### **Recommendation:**

Leisure Services Management should instruct employees to report requests by management employees to ignore or circumvent established policies and procedures. This should be reported to at least one level higher than management employees.

#### **Management's Plan of Action:**

Agree and will implement.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 07/07/06 Leisure Services documentation was reviewed, and changes are to be made by August 2006. We will revisit in August to determine if they have been completed.

### Leisure Services

Due Date: 11/30/2005

**Incomplete** 

31 2900 0506 03 Internal Controls Review Activity Report - June 30, 2005

ICR 009 2. Theft of Safekey Services

#### **Recommendation:**

Leisure Services Management should instruct supervisory personnel to document and file all disciplinary actions in keeping with city policy and principles of progressive discipline.

#### **Management's Plan of Action:**

The Recreation Division agrees and will implement.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 07/07/06 Leisure Services documentation was reviewed, and changes are to be made by August 2006. We will revisit in August to determine if they have been completed.

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

## Leisure Services

**Due Date:** 12/1/2005

**Incomplete** 

32 2900 0506 03 Internal Controls Review Activity Report - June 30, 2005

ICR 022 1. Stupak Community Center Vending Machines

#### **Recommendation:**

Leisure Services Management should create policies and procedures on vending machines placed at Department sites. These policies and procedures should include the following elements:

- A member of upper management should only permit authorization of vending machine contracts. A standard contract could be developed.
- The Department should verify and document that all vending machine operators have their required business licenses.
- The Department should require that all payments from vending machine operators be made by check and mailed to a central location for processing (e.g., Administration Office).
- Standard documents for monitoring vending machine operations and vendor payments should be created and used.
- Vendors should provide Leisure Services with vending machine performance reports for verification of accuracy of payments received with percentage of sale contracts.

#### **Management's Plan of Action:**

- There is no written contract in place at Stupak at this time. One will be developed.
- The Stupak coordinator has verified and documented the vending machine operator at Stupak has the required business licenses.
- The supervisor has directed the Stupak Coordinator to inform the vendor that his payments need to be made by check to the City of Las Vegas. The check would then be inputted by staff into the CLASS system and deposited.
- A log was developed and will be utilized to record vendor operations and vendor payments.
- The vendor will be required to record the vending machine performance on the Stupak log. The staff will then check the accuracy of the sales percentage payments paid to the City of Las Vegas.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/30/06 Leisure Services revised the Estimated Completion Date to 9/1/06.

## Leisure Services

**Due Date:** 12/1/2005

**Incomplete** 

2900 0506 03 Internal Controls Review Activity Report - June 30, 2005

ICR 022 2. Stupak Community Center Vending Machines

#### **Recommendation:**

Leisure Services Management should prepare a listing of all Leisure Services site vending machines, their operators, and agreed-upon vendor payment amounts.

#### **Management's Plan of Action:**

Management is aware of the Stupak vending machines, vendor name and is waiting to clarifying the agreed-upon payment amounts when vendor returns from the Philippine Islands.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/30/06 Leisure Services revised the Estimated Completion Date to 9/1/06.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

## Leisure Services

Due Date: 11/1/2005

**Incomplete** 

34 2900 0506 03 Internal Controls Review Activity Report - June 30, 2005

ICR 022 3. Stupak Community Center Vending Machines

#### **Recommendation:**

Leisure Services Management should require that field supervisors regularly review vending machine operations at the sites they oversee.

#### **Management's Plan of Action:**

This review will be included during the Recreation Division monthly site visits.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/30/06 Leisure Services revised the Estimated Completion Date to 9/1/06.

37

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

## Leisure Services

**Incomplete** 

35 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 1. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

Due Date: 5/5/2006

#### **Recommendation:**

Leisure Services Management should develop improved departmental guidelines on the use of P-Cards. The following areas should be addressed:

- Acceptable and non-acceptable P-Card purchases for the Department.
- Guidelines on the purchases of gift cards and certificates. Considering the cash value of these purchases, consideration should be given to requiring documentation of who the cards/certificates were given to and for what purpose. Consideration should also be given to restricting the purchase of such items to a limited number of staff.
- Guidelines on the review of Community Center purchases. Consideration should be given to requiring a Community Center employee other than the P-Card holder to verify and initial that P-Card purchases were brought to the Center and are for business purposes.
- Guidelines on the use of blanket purchase agreements.
- Responsibilities and expectations of P-Card reviewers and approvers.

#### **Management's Plan of Action:**

Agree with the overall need to develop departmental guidelines. There is a work in progress to develop standardized guidelines. The department has already reduced P-Card holders by 25%, restricting those who have access to P-cards. Coordinators and Field Supervisors are responsible for review of purchases at their respective centers. Current systems have reduced/improved the time it takes to catch unlawful users of city resources and when they are caught the penalty has been severe. Guidelines for blanket purchase agreements exist and will be reviewed on a biannually basis. Improved and consistent training is very much needed and will be implemented.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

Leisure Services

Due Date: 6/6/2006

**Incomplete** 

36 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 2. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

#### **Recommendation:**

Leisure Services Management should provide additional training to its staff on City and Departmental P-Card policies and procedures.

#### **Management's Plan of Action:**

**Agree** 

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

## Leisure Services

Due Date: 4/5/2006

**Incomplete** 

37 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 3. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

#### **Recommendation:**

Leisure Services Supervisors should "review each P-Card expenditure to ensure the goods and services were necessary and for official use" as required by City policy.

#### **Management's Plan of Action:**

Agree. Already implementing.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

Leisure Services

Due Date: 4/5/2006

**Incomplete** 

38 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 4. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

#### **Recommendation:**

Leisure Services Management should evaluate P-Card review assignments to ensure designated reviewers can fulfill their review responsibilities.

#### **Management's Plan of Action:**

Agree. Field Supervisors will review before and after purchases.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

## Leisure Services

Due Date: 4/5/2006

**Incomplete** 

39 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 5. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

#### **Recommendation:**

Leisure Services Management should regularly review the P-Card process being followed by its staff to ensure policies and procedures are being followed.

#### **Management's Plan of Action:**

Agree

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

40

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

## Leisure Services

Due Date: 4/5/2006

**Incomplete** 

40 2900 0506 05 Internal Control Review Activity Report - December 31, 2005

ICR 019 6. ICR: Department of Leisure Services – Procurement Card Misuse at Stupak Community Center

#### **Recommendation:**

Leisure Services P-Card reconcilers should distribute the original receipt documentation with the monthly P-Card summary report to Division Managers to improve the effectiveness of their review.

#### **Management's Plan of Action:**

Agree. Field Supervisors and Division Supervisors will be diligent in reviewing the original receipt documentation with the monthly P-Card summary report for accuracy and authorized uses; and held accountable for verifying the report for my approval.

**Auditor:** G. Phillips **Auditor's Comment:** 

On 06/28/06 Leisure Services revised the Estimated Completion Date to 12/15/06.

**Incomplete: Not implemented.** 

**Extended:** Not implemented due to circumstances beyond the department's control.

## **Municipal Court**

Due Date: 6/30/2000

**Extended** 

41 1999 07 Las Vegas Municipal Court

B. 03. i. Correspondence With Defendants

#### **Recommendation:**

In order to increase the effectiveness of the postcard mailings and avoid future waste in postage costs, management of the Court should work with the Information Technologies Department in making the required programming changes to ensure that the addresses being used for mailing are the most current in the System.

## **Management's Plan of Action:**

Management of the Court will work with IT in making these programming changes. We estimate that the required programming changes will be made in June 2001.

**Auditor:** B. Smith **Auditor's Comment:** 

A new case management system is being implemented.

## Municipal Court

Due Date: 6/30/2000

**Extended** 

42 1999 07 Las Vegas Municipal Court

B. 03. ii. Correspondence With Defendants

#### **Recommendation:**

Management of the Court should work with the Information Technologies Department in developing the capability within the Court System for recording the history of all correspondence with defendants. The history of all correspondence should be retained and accessible for review on a consolidated basis via a screen or report. Changes to the correspondence history should be restricted. Implementation of this capability within the Court System will improve the efficiency of court personnel working on individual cases and customer service.

#### **Management's Plan of Action:**

Most, if not all, of the above recommendations will be implemented in the new computer system(s) in working towards a Court-wide paperless environment.

**Auditor:** B. Smith **Auditor's Comment:** 

A new case management system is being implemented.

**Incomplete: Not implemented.** 

Extended: Not implemented due to circumstances beyond the department's control.

## **Municipal Court**

Due Date: 6/30/2000

**Extended** 

*43* 

1999 07 Las Vegas Municipal Court

C. 02. iii. User Passwords For Court System

#### **Recommendation:**

System access logs should be created and reviewed periodically by management for unusual access attempts.

#### **Management's Plan of Action:**

In designing the new Court system, system access logs will be requested and procedures implemented for their review.

**Auditor:** B. Smith **Auditor's Comment:** 

A new case management system is being implemented.

## **Municipal Court**

Due Date: 6/30/2000

**Extended** 

44

1999 07 Las Vegas Municipal Court

C. 04. ii. Limits On Cash In Drawers

#### **Recommendation:**

The Court System should be improved to allow clerks to determine how much cash they have collected.

#### **Management's Plan of Action:**

Management will look into the possibility of the legacy computer system keeping track of and indicating the amount of cash in each drawer.

**Auditor:** B. Smith **Auditor's Comment:** 

A new case management system is being implemented.

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

## **Municipal Court**

**Due Date:** 6/30/2000

**Incomplete** 

45

1999 07 Las Vegas Municipal Court

D. 01. Audit Trail Reports and Monitoring

#### **Recommendation:**

While limited measures have been taken by the Court to monitor deletions, voids, corrections and additions, Court management is in need of a consolidated, user-friendly audit trail report which can be used for daily review of these transactions. Once such a report is designed, procedures should be implemented to have personnel of the Court Accounting Unit review the report on a daily basis for significant or unusual transactions.

## **Management's Plan of Action:**

Court management is looking into developing improved audit trail reports detailing voids, changes, additions, and adjustments on both revenue and non-revenue terminals. Once such reports are developed, procedures will be implemented for reviewing the reports for significant or unusual transactions. We anticipate developing these improved reports by June 2001.

**Auditor:** B. Smith **Auditor's Comment:** 

While improved audit trail reports are now available, the procedures for use of these reports have not yet been formalized/documented. This recommendation will be closed upon receipt of these procedures.

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

## **Municipal Court**

Due Date: 6/30/2000

**Extended** 

46

1999 07 Las Vegas Municipal Court

D. 02. Bail Register Report Errors

#### **Recommendation:**

Court management should further investigate the errors within the Bail Register and procedures should be implemented to identify and monitor these errors in a more timely manner until the programming errors can be corrected. Court management should work with IT in addressing these issues.

## **Management's Plan of Action:**

The Court has looked into these differences and has pinpointed the problems. The problems must be corrected through computer programming. We will continue to work with IT to correct them and in the meantime continue to manually research and correct the errors.

**Auditor:** B. Smith **Auditor's Comment:** 

A new case management system is being implemented.

**Incomplete:** Not implemented.

Extended: Not implemented due to circumstances beyond the department's control.

# **APPENDIX:**

# 942 RECOMMENDATIONS (BY DEPARTMENT)

						Complete	Incomplete	Extended	Not Due	TOTAL
AFI						11	0	0	0	11
Speci				nal Found agerial Iss		ional Review of Fin	ancial and Ma	nagerial Issu	ies	
1	2300	0102		···· - · · ·	1.	✓				
2	2300	0102	05		2.	✓				
3	2300	0102	05		3.	✓				
4	2300	0102	05		5.	✓				
Speci		rt: Ani al Foste			helter Service	s Follow-up On Pri	or Audit Recor	nmendations	8	
5	2300	0102	_	02.	i.	✓				
	Animo	al Adopi	tion							
6	2300	0102	06	03.	ii.	✓				
	Animo	al Drop-	Off ar	nd Owner	Requested Eut	hanasia				
7	2300	0102	06	04.	iii.	✓				
8	2300	0102	06	04.	v.	✓				
	Finan	cial Rep	orting	3						
9	2300	0102	06	06.	i.	✓				
10	2300	0102	06	06.	ii.	✓				
		Controls				,				
11	2300	0102	06	07.	iii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Buil	ding aı	ıd Saf	ety			55	0	0	0	55
Speci				nt Between of Las Veg		portspark Ltd. and	The City of La	ns Vegas		
<i>12</i>	2400	0001		03.	4.	✓				
Build	ling & S	afety D ts Syste		ment						
13	1011111	1999		A. 01.	i.	✓				
14		1999	04	A. 01.	ii.	✓				
	Cash 1	Receipts	•							
15		1999	04	A. 02.	i.	✓				
16		1999	04	A. 02.	ii.	✓				
	Plan K	Review a	ınd Aj	proval						
<i>17</i>		1999	_	A. 03.	i.	✓				
18		1999	04	A. 03.	ii.	✓				
19		1999	04	A. 03.	iii.	✓				
	Expres			k Program						
20		1999	04	A. 04.	i.	✓				
21		1999	04	A. 04.	ii.	✓				
22		1999	04	A. 04.	iii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Bui	lding and	l Safe	ety			55	0	0	0	55
Buile	ding & Saf									
23		<i>Plan</i> 1999		Program A. 04.	iv.	✓				
			-							
	Compla			ıg						
24		1999	04	A. 05.	i.	✓				
25		1999	04	A. 05.	ii.	✓				
26		1999	04	A. 05.	iii.	✓				
	Appeals	Proce	ess							
27		1999		A. 06.	i.	✓				
20		1000	0.4	. 06		✓				
28		1999	04	A. 06.	ii.	•				
29		1999	04	A. 06.	iii.	✓				
30		1999	04	A. 06.	iv.	✓				
31		1999	04	A. 06.	v.	✓				
	Inspecti	on Rei	porting	Q						
32	_	1999		В. 01.		✓				
					lding Inspecto					
33		1999	04	B. 02.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Build	ding and	l Safe	ety			55	0	0	0	55
Buildi	ing & Saf									
34		ıry F i 1999		spections B. 03.		✓				
	Non-Roi	utine l	Inspec	ction Reques	rts					
35		1999		B. 04.	i.	✓				
36	-	1999	04	B. 04.	ii.	✓				
37	-	1999	04	B. 04.	iii.	✓				
	Work Pe	erform	ed Wi	ithout A Per	mit					
38	-	1999	04	B. 05.	i.	✓				
39	-	1999	04	В. 05.	ii.	✓				
	Certifica	ites Oj	f Occu	ıpancy						
40	-	1999	04	В. 06.	i.	✓				
41	-	1999	04	B. 06.	ii.	✓				
42	:	1999	04	В. 06.	iii.	✓				
43	Advance	<i>Payn</i> 1999		B. 07.	i.	✓				
44	-	1999	04	В. 07.	ii.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Buil	ding and Saf	ety			55	0	0	0	55
Build	ling & Safety D  Advance Payn								
45	1999		B. 07.	iii.	✓				
46	1999	04	В. 07.	iv.	✓				
47	1999	04	В. 07.	v.	✓				
48	1999	04	В. 07.	vi.	✓				
49	1999	04	В. 07.	vii.	✓				
<b>=</b> 0	Quality Assur		_						
50	1999	04	B. 08.		✓				
51	Reproduction 1999		C. 01.	i.	✓				
52	1999	04	C. 01.	ii.	✓				
53	1999	04	C. 01.	iii.	✓				
54	1999	04	C. 01.	iv.	✓				
55	Inspection Re 1999		C. 02.	i.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Buil	ding and	l Saf	ety			55	0	0	0	55
Build	ling & Saf Inspection			ment						
56		1999		C. 02.	ii.	✓				
57		1999	04	C. 02.	iii.	✓				
	Services	For (	Others							
58		1999	04	C. 03.	i.	✓				
59		1999	04	C. 03.	ii.	✓				
	Manage	ment	Oversi	ight						
<i>60</i>		1999	04	D. 01.		✓				
61	Overtim	e 1999	04	D. 02.	i.	✓				
62		1999	04	D. 02.	ii.	✓				
63		1999	04	D. 02.	iii.	✓				
64	Space R			D. 03.	i.	✓				
0.7		<b>.</b> ///	U-T	D. 05.	24	·				
65	:	1999	04	D. 03.	ii.	✓				
66		1999	04	D. 03.	iii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
City	y Attorno	ey				1	0	0	0	1
Spec	-				ices Review of	Selected Issues				
67	Last Ch 2300		green 01	nent 03.	b.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
City	Mana	ger				42	1	0	0	43
Spec					Las Vegas S <sub>l</sub>	portspark Ltd. and	The City of La	s Vegas		
	_	ment Co	_							
<b>68</b>	2400	0001	01	01.	1.	✓				
	Sports	park an	nd City	of Las Veg	as					
<i>69</i>	2400	0001	01	03.	1.	✓				
Audi				nent and C	ollections n, and Oversi	'aht				
<b>70</b>	1401	0001	_	09.	n, ana oversi 1.	gnı ✓				
70	1401	0001	02	0).	1.					
71	1401	0001	02	09.	2.	✓				
, 1	1401	0001	02	07.	2.					
72	1401	0001	02	09.	4.	✓				
Auai		vegas A Ing Allo			rame Systen	n (LVACTS)				
73	1502	0001	05	A. 04.	1.	✓				
7.4	4500	0004	0=			✓				
74	1502	0001		A. 04.	2.	•				
Audi	t of Safe Work	ety/Loss place In		rol						
<i>75</i>	501	0001	06	01.	1.	✓				
Audi	t of City Custo	Invest								
<i>76</i>		0102		04.	2.	✓				
Audi	t Of Par		Open							
77	1701	0203		02.	1.	✓				
	1,01	0200	00	<b>~2.</b>	1,	·				
<i>78</i>	1701	0203	03	02.	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
City	Mana	ger				42	1	0	0	43
Audi	it Of Pa									
				nent Secur						
<i>79</i>	1701	0203	03	04.	3.	$\checkmark$				
Audi					ict Administration esponsibilities	1				
<i>80</i>	602	0203	04	02.	1.	✓				
Audi	it of Insu <i>HIPA</i>		Servic	es Empl	oyee Benefits					
<i>81</i>	502	0203	05	04.	1.	✓				
Spec		ort: Nei and Atte			ices Review of Sel	ected Issues				
82	2300	0304		01.		✓				
	Cell F	Phone U	sage a	nd Reimbi	ırsement					
83	2300	0304	01	02.	a.	✓				
84	2300	0304	01	02.	c.	✓				
	Last (	Chance 2	Agreer	nent						
85	2300	0304	01	03.	a.	✓				
	Polici	es and p	roced	ures For E	lected Officials					
<i>86</i>	2300	0304	01	05.		$\checkmark$				
Offic	ce of Bus Ancill	siness D lary Fur	_							
<i>87</i>	201	0304	04	10.	1.	✓				
Audi		ntrols O  Usage			Payments And Co	sts				
88	2001	0405		01.	1.	✓				
	[]tilits	, Inform	ation							
89	2001	0405		02.	1.		✓			
37	2001	0-105	00	· ·	1.		•			

						Complete	Incomplete	Extended N	lot Due	TOTAL
City	Mana	ger				42	1	0	0	43
Audi	t of Con	trols O	ver Ci	ty Utility	Payments And Cos	ets				
	Utility	Accour	ıt App	roval Veri	fication					
90	2001	0405	03	04.	1.	✓				
	Termi	inated U	tility A	Accounts						
<i>91</i>	2001	0405	03	05.	1.	✓				
Audi		ango H cial Per			<b>Management Con</b>	tract				
92	1701	0405		01.	1.	✓				
	Contr	act Ovei	rsight							
93	1701	0405	-	02.	1.	✓				
Andi	t of Wo	odlawn	Ceme	terv Lease	Agreement					
11441		of Non-		•	rigitediteit					
94	1501	-	_	01.	1.	✓				
	Agree	ment M	onitor	ing						
95	1501	0405	06	02.	1.	✓				
	Books	& Reco	ords Sa	afekeeping	and Preservation					
<i>96</i>	1501	0405	06	03.	1.	✓				
Offic		ies Con	tract S	Special Au	dit					
<i>97</i>	,	1999	01	05.	a	✓				
98		1999	01	05.	b.	✓				
99		1999	01	05.	c	✓				
Infor	mation	Techno	logy C	perations	<b>;</b>					
					gency Plans					
<i>100</i>		1999	02	A. 01.		✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
City M	anager				42	1	0	0	43
	tion Techno etention Of								
101	1999		F. 01.	ii.	✓				
102	1999	02	F. 01.	iii.	✓				
103	1999	02	F. 01.	iv.	✓				
				reation Divis	sion				
104	afael Rivera 1999	09	B. 03.	i.	✓				
105	1999	09	В. 03.	iv.	✓				
106	1999	09	В. 03.	vii.	✓				
V	ending/Corp	orate	Sponsorshi	n					
107	1999		C. 02.	i.	✓				
108	1999	09	C. 02.	ii.	✓				
					sion - Community S	chools			
109	urf Mainten 1999		of Public Sc D. 02.	i.	✓				
110	1999	10	D. 02.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Dete	ntion :	and Eı	ıforc	ement		21	0	0	7	28
Audit	of Par	king En	force	ment and	Collections					
	-	_	_		Collections					
111	1401	0001	02	01.	2.	✓				
	Recon	ciliatio	ı of M	leter Coins	Collected					
112	1401	0001	02	04.	1.	✓				
113	1401	0001	02	04.	3.	✓				
	Meter	Coin C	ollecti	ions						
114	1401	0001	02	05.	1.	✓				
115	1401	0001	02	05.	2.	✓				
	Cash	Key Ma	rketin	g						
116	1401	0001		16.	1.	✓				
Speci		ort: The		nal Found	ation Internat	ional Review of Fin	ancial and Ma	nagerial Issu	es	
117	2300	0102			2.	✓				
118	2300	0102	05		3.	✓				
110	2300	0102	US		3.	·				
119	<i>Finan</i> 2300	cial and 0102		agerial Iss	ues 4.	✓				
				Samo and S			on Andit Docor	umandatiana		
Speci				tare and S Tract Comp		s Follow-up On Pri	or Audit Kecol	mnendations	i	
<i>120</i>	2300	0102	06	08.	i.	✓				
121	2300	0102	06	08.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Dete	ention :	and Eı	ıforce	ement		21	0	0	7	28
Speci						s Follow-up On Pri	or Audit Recor	nmendations		
100				act Comp						
122		0102		08.	iii.	✓				
Audi		The An			on Financial R	eporting				
123	AA	0506	_	1.		✓				
124	AA	0506	04	2.		✓				
125	AA	0506	04	3.		✓				
Audi				forcemen imitation	nt Training Uni	t				
126	1401	0506		1.					✓	
	Train	ing Data	abase L	Difference	es.					
127	1401	0506	06	2.					✓	
	Firea	rm Qual	lificatio	ons						
128	1401	0506	06	3.	1.				✓	
129	1401	0506	06	3.	2.	✓				
	Firea	rem Qua	ılificati	ions						
130	1401	0506	06	3.	3.	✓				
		P.O.S.T.	_	-						
131	1401	0506	06	4.					✓	
	Instru	ctor Fil	es							
<i>132</i>	1401	0506	06	5.					✓	

						Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Dete	ention a	and Eı	ıforc	ement		21	0	0	7	28
Audi	t of Dete	ention a	nd En	forcement	Training Unit					
				s Manual	<u> </u>					
133	1401	0506	06	6.					✓	
	Cleric	al Func	tions							
134	1401	0506	06	7.		✓				
	D&E	Policy I	ssues							
135	1401	0506	06	8.					✓	
	Class .	Evaluat	ions							
<i>136</i>	1401	0506	06	9.		✓				
Infor		T <mark>echno</mark> al Secu		<b>Operations</b>						
137	·	1999	-	В. 03.	vi.	✓				
138		1999	02	B. 03.	vii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	d Oper	ations				76	3	2	0	81
Audi		et and T es and I		ortation S lures	ervices					
139	1503	0102		01.	1.	✓				
140	1503	0102	03	01.	2.	✓				
	Accou	ntabilit	y For	Vehicle Al	buse					
141	1503	0102	03	02.	1.	✓				
142	1503	0102	03	02.	2.	✓				
143	1503	0102	03	02.	3.	✓				
144	1503	0102	03	02.	4.	✓				
	Stand	ard Mai	ntena	nce Rates						
145	1503	0102	03	03.	1.	✓				
		_		Contract						
146	1503	0102	03	04.	1.	✓				
147	1503	0102	03	04.	2.	✓				
	Secur	ity at Se	rvice	Yards						
148		0102		05.	1.	✓				
1.40	1502	0102	0.2	05	2	✓				
149	1503	0102	US	05.	2.	•				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	d Oper	ations				76	3	2	0	81
Audit				ortation S	Services					
		ity at Se				_				
150	1503	0102	03	05.	3.	✓				
	Alloca	ition of	Work	Between S	Service Centers					
<i>151</i>	1503	0102	03	06.	1.	✓				
152	1503	0102	03	06.	2.	✓				
	Work	Order I	Proces	sino						
153	1503	0102		07.	1.	✓				
154	1503	0102	03	07.	2.	✓				
		rutilized								
155	1503	0102	03	08.		✓				
	_	ressed N	Vatura	ıl Gas (CN	G) Usage Track					
156	1503	0102	03	09.	1.	✓				
157	1503	0102	03	09.	2.	✓				
	Unne	cessary .	Invent	tory						
158	1503	0102	03	10.	1.	✓				
159	1503	0102	03	10.	2.	✓				
	Spare									
<i>160</i>	1503	0102	03	11.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	d Oper	ations				76	3	2	0	81
Audi				Spaces						
161	Stand 1701	ard Ope 0203		Procedure 01.	?S	✓				
101	1701	0200	00	011						
	Park !	Security								
162	1701	0203	03	02.	3.	✓				
	Park :	Signage								
163		0203		03.		✓				
164	Facili 1701	ty and E 0203		nent Securi 04.	ity 1.	✓				
104	1701	0203	03	V <b>-1.</b>	1,	·				
						,				
165	1701	0203	03	04.	2.	✓				
	Maint	tenance	Tools	and Suppl	ies					
166	1701	0203		05.	1.	✓				
167	1701	0203	03	05.	2.	✓				
168	1701	0203	03	05.	3.	✓				
	Prope	rty Dam	age R	eporting						
169	1701	0203	03	06.		✓				
	Safety	,								
<i>170</i>		0203	03	07.	1.	✓				
171	1501	0202	03	07	2	✓				
<i>171</i>	1701	0203	03	07.	2.	▼				

es 3. rds and Park Designs 1. 2.	76 ✓ ✓	3	2	0	81
3. rds and Park Designs 1.	✓				
rds and Park Designs 1. 2.	✓				
1. 2.	✓				
2.	✓				
	·				
1.	,				
1.	,				
	✓				
2.	✓				
1.	✓				
3.	✓				
7.	✓				
8.	✓				
1.	✓				
2.	<b>✓</b>				
	1. 3. 7.	1.	1.	1.	1.

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	l Oper	ations				76	3	2	0	81
Audi				Spaces						
183	1701	0203		12.	1.	✓				
184	1701	0203	03	12.	2.	✓				
	Alloca	ation of	Manp	ower						
<i>185</i>	1701	0203	03	13.		✓				
Inter					eport December Procurement Co	r 31, <mark>2004</mark> ard (P-Card) Misus	e			
186	2900	0405	_	03.	1.	✓				
187	2900	0405	04	03.	2.	✓				
188	2900	0405	04	03.	3.	✓				
189	2900	0405	04	03.	4.	✓				
190	2900	0405	04	03.	5.	✓				
Audi		ango H cial Per			Management (	Contract				
191	1701			01.	2.	✓				
192	1701	0405	05	01.	3.	✓				
	Montl	hly Repo	orts							
<i>193</i>	1701			03.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	d Oper	ations				76	3	2	0	81
Audi			ills Go	olf Course	Management Contra	ct				
194	Perso 1701	0405	05	04.	1.	✓				
	Sales	Tax Col	llection	n and Rem	nittance					
195	1701	0405	05	05.	1.	✓				
196	1701	0405	05	05.	2.		✓			
	Sales	Tax Fo	r Purc	hases						
197	1701	0405	05	06.	1.		✓			
700	_	erty Tax								
198	1701	0405	05	07.	1.		✓			
199	1701	0405	05	07.	2.	✓				
	Pro-S	hop Ope	eratior	ı						
200	1701	0405	05	08.	1.	✓				
		hop Me				,				
201	1701	0405	05	09.	1.	✓				
202		urant O				✓				
202	1701	0405	05	10.	1.	•				
203	1701	0405	05	10.	2.	✓				
		tenance								
<i>204</i>	1701	0405	05	11.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	l Oper	ations				76	3	2	0	81
Audi				olf Course M	anagement Contra	ct				
205	1701	0405	-	12.	1.	✓				
206	1701	0405	05	12.	2.	✓				
	_	st Fund	!							
207	1701	0405	05	13.	1.	✓				
	Reden	nption C	Certific	cate						
208	1701	0405	05	14.	1.	✓				
	Lost a	nd Fou	nd							
<i>209</i>	1701	0405	05	15.	1.	✓				
Audi		Vehicl al Servi		lacement Pro	ogram					
210	1702	0506		01.	1.	✓				
211	1702	0506	02	01.	2.	✓				
	Projec	cted Veh	icle U	seful Lives						
212	1702	0506		02.	1.			✓		
213	1702	0506	02	02.	2.			✓		
	Floot	Utilizati	on av	d Sizo						
214	1702	01112a11 0506		03.	1.	✓				
		trols R	eview	Activity Rep	ort - June 30, 2005					
27.5				_	Golf Course	,				
215	2900	0506	03	ICR 018	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Field	d Oper	ations				76	3	2	0	81
Inter				Activity Repo Durango Hil						
<i>216</i>	2900	0506	05	ICR 010	2.	✓				
Cash	Receipt Transp	s Audit portatio		rices						
217	•	1999		С.	i.	✓				
218		1999	03	C.	ii.	✓				
210		1777	03	<b>C.</b>	11.	·				
219		1999	03	C.	iii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services	S	144	9	4	0	157
Speci	_	_		nt Between		rtspark Ltd. and	The City of La	ns Vegas		
220	2400	0001	01	03.	2.	✓				
221	2400	0001	01	03.	3.	✓				
Audi					Collections Collections					
222	1401	0001	_	01.	1.		✓			
222		on Dism		02		<b>√</b>				
223	1401	0001	02	02.	1.	•				
	-		-		n Program					
224	1401	0001	02	03.	1.	✓				
225	1401	0001	02	03.	2.	✓				
	Recon	ciliatio	n of M	leter Coins	Collected					
226	1401	0001	02	04.	2.	✓				
				iitations		,				
227	1401	0001	02	06.	1.	✓				
228	1401	0001	02	06.	2.	✓				
229	1401	0001	02	06.	3.	✓				
					nge Controls	_				
<i>230</i>	1401	0001	02	07.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services	3	144	9	4	0	157
Audi					Collections uge Controls					
231	1401	0001		07.	2.	✓				
232	1401	0001	02	07.	3.	✓				
233	1401	0001	02	07.	4.	✓				
234	1401	0001	02	07.	5.	✓				
			_		and Hearings Off					
235	1401	0001	02	08.	1.	✓				
	Parkii	ng Plan	ning, (	Coordinati	on, and Oversight	•				
236	1401	0001	02	09.	3.		✓			
	Handi	icap Pai	rking	Violation 1	Dismissals					
237	1401	0001	02	10.	1.	✓				
238	1401	0001	02	10.	2.	✓				
			***	T .1 T1						
239		icap Spa 0001			nes And Penalties 1.	✓				
					-					
240	1401	0001	02	11.	2.	✓				
					cies And Procedui	res				
241	1401	0001	02	12.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services		144	9	4	0	157
Audi				ment and C						
	Parki	ng Colle	ections	Unit Polici	es And Procedures					
242	1401	0001	02	12.	2.	✓				
	Docui	nent Re	tentio	n Standards	,					
243	1401	0001	02	13.	1.	✓				
	Parkii	ng Hear	ings							
244	1401	0001	02	14.	1.	✓				
245	1401	0001	02	14.	2.	✓				
246	1401	0001	02	14.	3.	✓				
		lment P	_			,				
247	1401	0001	02	15.	1.	<b>✓</b>				
		Key Ma								
248	1401	0001	02	16.	1.	✓				
249	1401	0001	02	16.	2.	✓				
		Notice								
<i>250</i>	1401	0001	02	17.	1.	✓				
Audi					ol Facility and Sew reatment Fees	ver Services				
251	1501	0102	_	A. 01.	1.	✓				
<i>252</i>	1501	0102	02	A. 01.	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services		144	9	4	0	157
Audi					ol Facility and reatment Fees	Sewer Services				
253		0102	-	A. 01.	3.	✓				
	Contr	act File	Maini	tenance						
254	1501	0102		A. 02.	1.	✓				
255	1501	0102	02	A. 02.	2.	✓				
	Sewer	Fee Bil	llings							
256	1501	0102	02	B. 02.	1.			✓		
257	1501	0102	02	B. 02.	2.	✓				
	Grace	Period								
258	1501	0102	02	В. 03.	1.	✓				
	Perfor	rmance	Repor	ts						
259	1501	0102	02	В. 04.	1.			✓		
260	1501	0102	02	B. 04.	2.			✓		
Audi	t of City									
261	<i>Cash</i> 1 601	Manage 0102		Sweep Ac 01.	count 1.	✓				
201	001	0102	VŦ	VI.	1.	•				
	Invest	ment Co		tee						
262	601	0102	04	02.	1.	✓				
		_		ocedures						
<i>263</i>	601	0102	04	03.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce ar	nd Bus	iness	Services	5	144	9	4	0	157
Audi		y Investi ing Polic		ocedures						
264	601	0102	-	03.	2.	✓				
265	601	0102	04	03.	3.	✓				
266	601	0102	04	03.	4.	✓				
267	601	0102	04	03.	5.	✓				
268	Custo 601	ody Agre 0102		04.	1.	✓				
269	601	0102	04	04.	3.	✓				
270	601	0102	04	04.	4.	✓				
271	601	0102	04	04.	5.	✓				
272	Invest 601	tment Po 0102		05.	1.	✓				
273	601	0102	04	05.	2.	✓				
274	601	0102	04	05.	3.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Service	S	144	9	4	0	157
Audi	t of City	Invest								
275	601	0102		05.	4.	✓				
276	601	0102	04	05.	5.	✓				
277	601	0102	04	05.	6.	✓				
	Profic	riency / ˈ	Traini	ng of Bac	kup Investment	Personnel				
278	601	0102		06.	1.		✓			
	Surety	Bond								
<i>279</i>	601	0102	04	07.	1.	✓				
Audi				rices Cont						
280	<b>Profes</b> 2002	ssional S 0102		es Policy d 01.	and Procedures  1.	✓				
200	2002	0102	10	01.	1.	·				
281	2002	0102	10	01.	2.	✓				
202					ervices Policy	✓				
282	2002	0102	10	02.	1.	•				
283	2002	0102	10	02.	2.	✓				
203	2002	0102	10	02.	2.	·				
284	2002	0102	10	02.	3.	✓				
				<b>-</b> •						
285	2002	0102	10	02.	4.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services		144	9	4	0	157
Audi				ices Contr ation of Se	acts ervices Providers					
286	2002	0102		03.	1.	✓				
287	2002	0102	10	03.	2.	✓				
288	2002	0102	10	03.	3.	✓				
289	2002	0102	10	03.	4.	✓				
290	2002	0102	10	03.	5.	✓				
291	2002	0102	10	03.	6.	✓				
	Profes	ssional S	Service	es Contract	t					
292	2002	0102	10	05.	1.	✓				
293	2002	0102	10	05.	2.	✓				
294	2002	0102	10	05.	3.	✓				
295	2002	0102	10	05.	4.	✓				
				equirement						
<i>296</i>	2002	0102	10	06.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce a	nd Bus	iness	Service	S	144	9	4	0	157
Audi		ecial Imp ng Servic			rict Administration					
297	602	0203		01.	1.	✓				
298	602	0203	04	01.	2.	✓				
299	602	0203	04	01.	3.	✓				
	Overs	sight and	l Coor	dination 1	Responsibilities					
300	602	0203	04	02.	2.	✓				
301	602	0203	04	02.	3.	✓				
	Acco	unting F	or Ad	ministrati	ve Costs					
302	602	0203	04	03.	1.	✓				
	Polic	ies and I	Proced	lures						
303	602	0203	04	04.	1.	✓				
304	602	0203	04	04.	2.	✓				
	Delin			Notificatio	on					
305	602	0203	04	05.	1.	✓				
		Waivers								
306	602	0203	04	06.	1.		✓			
		closure S								
<i>307</i>	602	0203	04	07.	1.		✓			

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce ar	nd Bus	iness	Services		144	9	4	0	157
Audi				nent Distr	ict Administration					
<i>308</i>	602	losure S 0203		07.	2.	✓				
300	002	0203	04	07.	2.	·				
309	602	0203	04	07.	3.	✓				
	Certif	icate Re	dempi	tion						
310	602	0203	04	08.	1.	✓				
		ınt Reco								
311	602	0203	04	09.	1.	✓				
312	602	0203	04	09.	2.		✓			
313	602	0203	04	09.	3.	✓				
314	602	0203	04	09.	4.	✓				
		ngency l		_		,				
315	602	0203	04	10.	1.	✓				
	Repor	rting Of	Intere	st Paid						
316	602	0203	04	11.	1.	✓				
Audi		urance S o Insura			oyee Benefits					
<i>317</i>	502	0203		01.	1.	✓				
SPEC				announced Cash Cou	Petty Cash Counts	S				
318	2200	0203		01.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services	5	144	9	4	0	157
SPEC					l Petty Cash C	ounts				
210			-	Cash Coi						
319	2200	0203	06	01.	2.	✓				
320	2200	0203	06	01.	3.	✓				
321	2200	0203	06	01.	4.	✓				
322	2200	0203	06	01.	5.	✓				
Inves	_	_		ty Cash Tl avironmen	_	and Development D	epartment			
323	2300	0304	03	01.	1.	✓				
				ableness						
324	2300	0304	03	03.	1.	✓				
Audi		itrols O			Payments And	l Costs				
325	2001	0405		03.	1.			✓		
	Termi	inated U	tility 1	Accounts						
326	2001	0405	03	05.	2.	✓				
	Utility	Billing	S							
<i>327</i>	2001	0405	03	06.	1.	✓				
Speci		ort: Ver stent Da			File Review					
328	2500	0405		01.	1.		✓			
	Emplo	oyee Co	ntract	ors						
329	2500	0405	07	02.	1.		✓			

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce an	d Bus	iness	Services		144	9	4	0	157
Speci	_	rt: Ver		Employee File	e Review					
330	2500	0405		02.	2.		✓			
Inter					ort - December 3 Us Golf Course	31, 2005				
331	2900	0506		ICR 010	1.	✓				
	Parks	and Op	en Spo	aces – Misuse	of City Accoun	t				
332	2900	0506	05	ICR 020	1.	✓				
222	•	0=0.5		TOD 040	_					
333	2900	0506		ICR 020	2.	✓				
Offic				Special Auditing Law						
334		1999		01.	a	✓				
						,				
335		1999	01	01.	<b>b.</b>	✓				
	Pricin	g Discr	epancy	y						
336		1999	01	02.	a.	✓				
337		1999	01	02.	<b>b.</b>	✓				
	Bid E	valuatio	n Met	hod						
338		1999	01	03.	a.	✓				
339		1999	01	03.	b.	✓				
						_				
<i>340</i>		1999	01	03.	с.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce and Bus	siness	Services		144	9	4	0	157
Office	e Supplies Cor Vendor Perfe			dit					
341	-	01	04.	a.	✓				
342	1999	01	04.	b.	✓				
343	1999	01	04.	c.	✓				
	Bid Opening				,				
344	1999	01	05.	d	✓				
	Purchasing I	Policy .		lures					
345	1999	01	06.	a.	✓				
346		01	06.	b.	✓				
Infor	mation Techno Disposal Of		_						
<i>347</i>		02	F. 02.		✓				
Cash	Receipts Audi								
348	Treasurer's ( 1999	03	<b>A.</b>	i.	✓				
349	1999	03	<b>A.</b>	ii.	✓				
350	1999	03	Α.	iii.	✓				
351	1999	03	<b>A.</b>	iv.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce and Bus	iness	Services		144	9	4	0	157
Cash	Receipts Audi								
352	Leisure Servi 1999		В.	iv.	✓				
2.52	Citywide		_	_					
353	1999	03	<b>E.</b>	i.	✓				
354	1999	03	<b>E.</b>	ii.	✓				
355	1999	03	Е.	iii.	✓				
356	1999	03	<b>E.</b>	iv.	✓				
330	1999	03	12.	14.	·				
357	1999	03	Е.	v.	✓				
Depai	rtment of Leis Corporate Ch			reation Divi	sion				
358	1999	_	B. 01.	iv.	✓				
	Cash Control				,				
359	1999		E. 01.	iv.	✓				
Cityw	vide Payroll Pr Vacation and		Leave Ruvhi	ack					
360	2000		A. 03.	ecit.	✓				
	Payroll Repo								
361	2000	01	В. 02.	i.	✓				
362	2000	01	В. 02.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Fina	nce and Bu	sin	ess S	Services		144	9	4	0	157
Cityv	wide Payroll P	roce	ess							
	Bank Accou	nt R	Recor	ıciliation						
363	2000	0	)1	B. 03.		✓				
	Incentive Co	тр	ensa	tion For A <sub>l</sub>	ppointive Employe	ees				
364	2000	0	)1	C. 02.	i.	✓				
	Reporting O	f Sio	ck Le	eave and V	acation Hours					
<i>365</i>	2000			D. 02.		✓				
	Procedures 1	Doci	umei	ntation						
366	2000	0	)1	D. 03.		✓				
	Payroll Inqu	ire .	Log							
<i>367</i>	2000			D. 04.		✓				
	Direct Depos	sit a	nd E	Electronic F	Fund Transfers					
<i>368</i>	2000		)1	D. 06.	i.	✓				
369	2000	0	)1	D. 06.	ii.	✓				
370	2000	0	)1	D. 06.	iii.	✓				
371	2000	0	)1	D. 06.	iv.	✓				
	Signed Blan					_				
372	2000	0	)1	D. 07.	iii.	✓				
	Contingency			_						
373	2000	0	)1	E. 03.	i.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Finance	and Busi	ness	Services		144	9	4	0	157
•	Payroll Pro		ing						
374	2000	01	E. 03.	ii.	✓				
375	2000	01	E. 03.	iii.	✓				
	yroll Transı	nissio	ons						
<i>376</i>	2000	01	E. 08.	i.	✓				

							Complete	Incomplete	Extended	Not Due	TOTAL
Fire	and Rescu	e					30	0	0	0	30
Fire	& Rescue Ser										
277	Fleet Stand				Λ1		✓				
377	199	צי	08	<b>A.</b>	UI.		•				
	Replacemen	nt .	Sched	ule							
378	199	9	08	<b>A.</b>	02.	i.	✓				
379	199	9	08	A.	02.	ii.	✓				
380	199	9	08	A.	02.	iii.	✓				
	Rescues										
381	199	9	08	A.	03.		✓				
	Rescue Air	Ca	onditio	oning							
382	199	9	08	A.	04.		✓				
	House Fire	R	espon	se							
383	199	9	08	A.	05.		✓				
	Monitoring	0	f Frai	nchise	Agre	ement					
384	199	9	08	В.	01.	i.	✓				
205	100		00	n	0.1		./				
385	199	יא	08	В.	V1.	ii.	•				
	Response T	im	e Stai								
386	199	9	08	В.	02.	i.	✓				
207	400		00	n	03		✓				
387	199	ソ	08	В.	υ <b>2.</b>	ii.	<b>✓</b>				

					Complete	Incomplete	Extended	Not Due	TOTAL
Fire	and Rescue				30	0	0	0	30
Fire	& Rescue Serv	ices							
	Municipal C	ode Di	iscrepancies						
388	1999	08	B. 03.		✓				
	Contract Rev	riew C	ommittee						
389	1999	08	B. 04.		✓				
	EMS Coordi	nator							
<i>390</i>	1999	08	C. 01.		✓				
	Battalion Ch	ief Jo	b Description						
391	1999	08	C. 02.		✓				
	Battalion Ch	ief Sci	heduling						
392	1999	08	C. 03.		✓				
	Paramedic S	taffing	3						
393	1999	08	C. 04.	i.	✓				
394	1999	08	C. 04.	ii.	✓				
374	1777	00	C. 04.	11.	•				
	Class Schedi	ıling							
395	1999	08	D. 01.	i.	✓				
20.4	1000		T 04						
396	1999	08	D. 01.	ii.	✓				
207	1000	00	D 01	•••	✓				
397	1999	08	D. 01.	iii.	•				
	Record Syste				_				
<i>398</i>	1999	08	D. 02.		✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Fire	and Rescue				30	0	0	0	30
Fire	& Rescue Servi	ces							
	Maintenance	Cost T	Tracking						
399	1999	08	E. 01.	i.	✓				
400	1999	08	E. 01.	ii.	✓				
	Repair Equip				,				
401	1999	08	E. 02.		✓				
	Parts and Ser		_						
402	1999	08	E. 03.	i.	✓				
403	1999	08	E. 03.	ii.	✓				
	Mechanic Tro	_			_				
404	1999	08	E. 04.		✓				
	Health and Se	afety							
405	1999	08	E. 05.	i.	✓				
107	1000	00	E 05	••	✓				
406	1999	08	E. 05.	ii.	•				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Ro	esource	es			103	0	0	0	103
Audi		ety/Loss		rol						
407	<i>Work</i> 501	place In 0001		01.	2.	✓				
408	501	0001	06	01.	3.	✓				
	Vahia	ele Accid	lonts							
409	501	0001		02.	1.	✓				
410	501	0001	06	02.	2.	✓				
411	501	0001	06	02.	3.	✓				
412	501	0001	06	02.	4.	✓				
413	501	0001	06	02.	5.	✓				
	Salf 1	nsuranc	o Fun	ds						
414	501	0001		03.	1.	✓				
	Safet	y Awarei	ness							
415		0001		04.	1.	✓				
416	501	0001	06	04.	2.	✓				
417	501	0001	06	04.	3.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan R	esource	es			103	0	0	0	103
Audi		ety/Loss		rol						
		y Awarei								
418	501	0001	06	04.	4.	✓				
419	501	0001	06	04.	5.	✓				
420	501	0001	06	04.	6.	✓				
421	501	0001	06	04.	7.	✓				
	Inves	tigation	of Em	ployee Inj	uries					
422	501	0001	-	05.	1.	✓				
423	501	0001	06	05.	2.	✓				
424	501	0001	06	05.	3.	✓				
425	501	0001	06	05.	4.	✓				
	Enfo	rcement	of Saf	ety Rules						
426		0001		06.	1.	✓				
427	501	0001	06	06.	2.	✓				
428	501	0001	06	06.	3.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan R	esource	es			103	0	0	0	103
Audi		ety/Loss								
120				ety Rules	4	✓				
429	501	0001	06	06.	4.	•				
430	501	0001	06	06.	5.	✓				
	Safet	y Policie	s and	Procedures	s					
431	501	0001	06	07.	1.	✓				
		gency A								
432	501	0001	06	08.	1.	✓				
422	=0.4	0004	0.5	0.0		✓				
433	501	0001	06	08.	2.	•				
434	501	0001	06	ΛO	3.	✓				
434	501	0001	UO	08.	3.	•				
	Fire I	Extingui	shers							
435	501	0001	06	09.	1.	✓				
						,				
436	501	0001	06	09.	2.	✓				
42-						,				
437	501	0001	06	09.	3.	✓				
120	<b>5</b> 01	0001	07	00	4	✓				
438	501	0001		09.	4.	•				
Audi		urance S p Insura			oyee Benefits					
439	502	0203		01.	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Ro	esource	es			103	0	0	0	103
Audi				s Employ	ee Benefits					
440	502	act Requ 0203		nts 02.	1.	✓				
441	502	0203	05	02.	2.	✓				
442	502	0203	05	02.	3.	✓				
	Insur	ance Pla	ın Com	ponents						
443	502	0203	05	03.	1.	✓				
444	502	0203	05	03.	2.	✓				
	Moni	toring of	f Perfor	rmance						
445	502	0203	05	05.	1.	✓				
					_					
446	502	0203	05	05.	2.	✓				
447	502	0203	05	05.	3.	✓				
<b>44</b> /	302	0203	03	03.	3.	·				
440		Analysis		06	1					
448	502	0203	US	06.	1.	•				
				k Register		,				
449	502	0203	05	07.	1.	✓				
450		0.5.5.5				,				
<i>450</i>	502	0203	05	07.	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Ro	esource	es			103	0	0	0	103
Audi				es Empl ck Registe	loyee Benefits					
451	502	0203		07.	3.	✓				
	Empl	oyee Bei	ıefit P	lan Docui	ment Availabili	ty				
452	502	0203	05	08.	1.	✓				
453	502	0203	05	08.	2.	✓				
		ent Proc	_							
454	502	0203	05	09.	1.	✓				
		red Com	_							
455	502	0203	05	10.	1.	✓				
456	502	0203	05	10.	2.	✓				
457	502	0203	05	10.	3	✓				
	Medio	cal and l	Depen	dent Care	Flexible Spend	ling Accounts				
458	502	0203	05	11.	1.	✓				
459	502	0203	05	11.	2.	✓				
460	502	0203	05	11.	3.	✓				
461	502	0203	05	11.	4.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Re	sourc	es			103	0	0	0	103
Audi				es Emplo	yee Benefits					
462	502	nsurano 0203		12.	1.	✓				
463	502	0203	05	12.	2.	✓				
	Office	Proced	lunas							
464	502	0203		13.	1.	✓				
Speci		ort: Nei			ces Review of	Selected Issues				
465	2300	0304	_	03.	с.	✓				
466	2300	0304	01	03.	d.	✓				
Speci				Employee F nt Request I						
467	2500	0405		03.	1.	✓				
468	2500	0405	07	03.	2.	✓				
Infor	mation	Techno	logy (	Operations nd Data Sec	urito					
469	Етри	1999	-	B. 01.	iii.	✓				
470		1999	02	B. 01.	iv	✓				
	Dl									
471	rnysic	cal Secu 1999		В. 03.	vii.	✓				
450	Inform			ologies' Pol		,				
<i>472</i>		1999	02	F. 03.	iii.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Hum	an Resource	es			103	0	0	0	103
Cash l	Receipts Audit Human Reso								
473	1999		D.	i.	✓				
474	1999	03	D.	ii.	✓				
475	1999	03	D.	iii.	✓				
Depar	tment of Leisu Employee He		rvices - Rec	reation Divis	ion				
476	1999		F. 03.	i.	✓				
	Staffing								
477	1999	09	G. 03.		✓				
Cityw	ide Payroll Pr		D						
478	Voluntary Ea 2000		A. 02.	i.	✓				
479	2000	01	A. 02.	ii.	<b>✓</b>				
480	2000	01	A. 02.	iii.	✓				
	Cost of Living	g Adju	stments						
481	2000	01	B. 01.		✓				
	Time In Lieu	of Ov	ertime						
482	2000	01	B. 04.	i.	✓				
483	2000	01	B. 04.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Reso	urce	es			103	0	0	0	103
Cityv	vide Payrol									
	Time In I		-							
484	2	000	01	B. 04.	iii.	✓				
	Alternate	Woi	k Sch	edules						
485	2	000	01	В. 05.	i.	✓				
486	2	000	01	B. 05.	ii.	✓				
487	2	000	01	В. 05.	iii.	✓				
488	2	000	01	B. 05.	iv.	✓				
489	2	000	01	В. 05.	v.	✓				
	Sick Leav	ve Pa	licv a	nd Monitori	ng					
490		000		В. 06.	i.	✓				
491	2	000	01	В. 06.	ii.	✓				
492	2	000	01	В. 06.	iii.	✓				
	Executive	e ana	l Man	agement Co	mpensation	Program				
493		000		C. 01.	i.	✓				
494	2	000	01	C. 01.	ii	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Hun	nan Resourc	ces				103	0	0	0	103
Cityv	vide Payroll P			T 4						
495	2000	_		<i>t For Ар</i> С. 02.	ppointive Emplog ii.	yees ✓				
496	2000	) 0	1 (	C. <b>02</b> .	iii.	✓				
	Salary Step 2	Adva	ınceme	nts For	Classified Empl	oyees				
497	2000			C. 03.	i.	✓				
<b>498</b>	2000	0	1 (	C. 03.	ii.	✓				
499	2000	) 0	1 (	C. 03.	iii.	✓				
	Career Deve	lopn	nent Ac	tion Pla	ın					
500	2000	0	1 (	C. <b>04</b> .	i.	✓				
501	2000	0	1 (	C. <b>04</b> .	ii.	✓				
502	2000	) 0	1 (	C. <b>04</b> .	iii.	✓				
503	2000	0	1 (	C. <b>04</b> .	iv.	✓				
504	2000	) 0	1 (	C. <b>04.</b>	v.	✓				
505	Health Care			s D. 01.	i.	✓				

					Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Human	Resource	es			103	0	0	0	103
	Payroll Pre		tions						
506	2000	01	D. 01.	ii.	✓				
507	2000	01	D. 01.	iii.	✓				
Sa	lary Range	Verifi	ication						
508	2000	01	E. 05.	i.	✓				
<i>509</i>	2000	01	E. 05.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmatio	n Tecl	hnolo	gies		124	0	1	0	125
Audi		ormation A <i>nalysis</i>		nology Se	ecurity					
510	2101			01.	1.	✓				
511	2101	0102	09	01.	2.	✓				
512	2101	0102	09	01.	3.	✓				
	Inform	nation T	Techno	logy Secu	rity Training					
513	2101	0102	09	02.	1.	✓				
					oring, Detection,	Handling, Report	ting, and Loggi	ng		
514	2101	0102	09	03.	1.	✓				
515	2101	0102	09	03.	2.	✓				
	Penet	ration T	esting							
516	2101	0102	09	04.	1.	✓				
		l Engine								
517	2101	0102	09	05.	1.	✓				
<i>518</i>	2101	0102	09	05.	2.	✓				
519	2101	0102	09	05.	3.	✓				
	Patch									
<i>520</i>	2101	0102	09	06.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmatio	n Tecl	hnolo	gies		124	0	1	0	125
Audi		ormation ess Secu		nology Se	ecurity					
521	2101			07.	1.	✓				
522	2101	0102	09	07.	2.	✓				
523	2101	0102	09	07.	3.	<b>✓</b>				
	System	n Acces	s and 1	Authentica	ution					
524	2101	0102	09	08.	1.	✓				
525	2101	0102	09	08.	2.	✓				
526	2101	0102	09	08.	3.	✓				
527	2101	0102	09	08.	4.	✓				
528	2101	0102	09	08.	5.	✓				
529	2101	0102	09	08.	6.	✓				
				tor Rights						
530	2101	0102	09	09.	1.	✓				
	Root A									
<i>531</i>	2101	0102	09	10.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmatio	n Tecl	nnolo	gies		124	0	1	0	125
Audi			n Tech	nology S	ecurity					
532	Root A 2101		09	10.	2.	✓				
	Local	Admini	strator							
533	2101	0102	09	11.	1.	✓				
534	2101	0102	09	11.	2.	✓				
	Contr	ol of Co	mputei	rs and Eq	uipment					
535	2101		_	12.	1.	✓				
536	2101	0102	09	12.	2.	✓				
537	2101	0102	09	12.	3.	✓				
538	2101	0102	09	12.	4.	✓				
	Long	Distanc	e Code	S						
539	2101	0102		13.	1.	✓				
540	2101	0102	09	13.	2.	✓				
				nology S						
541	2101	0102	09	13.	3.	✓				
	Secur	ity Com	mittoo							
542	2101	0102		14.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmatio	n Tecl	hnolo	ogies		124	0	1	0	125
Audi		rmation ity Com		nnology Sec	urity					
543		0102		14.	2.	✓				
	Multij	ole Sessi	ions							
544	2101	0102	09	15.	1.	✓				
	_	uter Ro		cation						
545	2101	0102	09	16.	1.	✓				
	Emplo	oyee Ter	minat	tion Procedi	ıres					
<i>546</i>	2101	0102	09	17.	1.	✓				
Audi		trols O			ayments An	d Costs				
<i>547</i>	2001	_		01.	2.			✓		
Inter	nal Con	trol Re	view A	Activity Rep	ort Decemb	er 31, 2004				
<b>7</b> 40						n Change Fund The	ft			
548	2900	0405	04	01.	1.	✓				
549	2900	0405	04	01.	2.	✓				
547	2000	0405	04	01.	2.	·				
550	2900	0405	04	01.	3.	✓				
	2500	0.102	••	01.						
551	2900	0405	04	01.	4.	✓				
				Operations						
	Backu		8,	F						
552		1999	02	A. 02.		✓				
	Emplo	oyee Sat	ety Ar	ıd Data Sec	urity					
553	7	1999		B. 01.	i.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Tec	chnol	ogies		124	0	1	0	125
Infor	mation Techno Employee Sa			urity					
554		02	B. 01.	ii.	✓				
555	1999	02	B. 01.	iii.	✓				
556	1999	02	В. 01.	iv.	✓				
557	IT Asset Con 1999	etrol 02	B. 02.	i.	✓				
558	1999	02	B. 02.	ii.	✓				
559	1999	02	B. 02.	iii.	✓				
560	Physical Sec 1999	urity 02	В. 03.	i.	✓				
561	1999	02	В. 03.	ii.	✓				
562	1999	02	В. 03.	iii.	✓				
563	1999	02	В. 03.	iv.	✓				
564	1999	02	В. 03.	v.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Tec	chno	logies		124	0	1	0	125
Infor	mation Techn Physical Sec		Operations						
565	•	02	В. 03.	vi.	✓				
	Unauthorize	d Acc	ess						
566	1999	02	B. 04.	i.	✓				
567	1999	02	В. 04.	ii.	✓				
5.00	1000		D 04						
568	1999	02	B. 04.	iii.	✓				
569	1999	02	В. 04.	iv.	✓				
	Anti-Virus P	rotec	tion						
570	1999	02	C. 01.	i.	✓				
571	1999	02	C. 01.	ii.	✓				
572	Software Lic 1999	ensin 02	-	i.	✓				
573	1000	. 02	C. 02.	::	✓				
3/3	1999	02	C. U2.	ii.	•				
574	1999	02	C. 02.	iii.	✓				
	Shared NT A								
575	1999	02	D. 01.	i.	✓				

							Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Te	ch	nolo	gies			124	0	1	0	125
Infor	mation Techr				tions						
576	Shared NT 199				01.	ii.	✓				
577	199	9	02	D.	01.	iii.	✓				
578	199	9	02	D.	01.	iv.	✓				
	Trusted Rel	ati	onshi	ps							
579	199	9	02	D.	02.	i.	✓				
580	199	9	02	D.	. 02.	ii.	✓				
	Sun Solaris	Αι	lmini.	strati	on						
581	199	9	02	D.	03.		✓				
	Long Distar	ıce	Code	es Fo	r Fax	Machines					
582	199	9	02	Е.	01.	i.	✓				
583	199	9	02	Е.	01.	ii.	✓				
584	Telecommu 199		eation 02		02.	i.	✓				
585	199	9	02	Е.	02.	ii.	✓				
<i>586</i>	199	9	02	E.	02.	iii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Te	ch	nolo	gies		124	0	1	0	125
Infor	mation Techn									
587	Retention O			Records F. 01.	i.	✓				
	Information									
588	1999	9	02	F. 03.	i.	✓				
589	1999	9	02	F. 03.	ii.	✓				
500	Customer Se			G 04		✓				
590	1999	y	02	G. 01.	i.	•				
501	100	•	0.2	G 01		✓				
591	1999	9	02	G. 01.	ii.	•				
592	199	0	02	G. 01.	iii.	✓				
372	137.	,	02	0.01.	111.	·				
593	1999	9	02	G. 01.	iv.	✓				
	Human Res									
594	1999	9	02	G. 02.	i.	✓				
505	400		0.0	G 00						
595	1999	9	02	G. 02.	ii.	•				
596	1999	0	02	G. 02.	iii.	✓				
370	199	,	U2	G. U2.	111•	•				
	Scan Center									
<i>597</i>	1999	9	02	G. 03.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation T	ecl	nolo	gies		124	0	1	0	125
Depa	ortment of In  Policy App					s Development Me	thodology			
<i>598</i>			06	01.	i.	✓				
599	199	99	06	01.	ii.	✓				
600	199	99	06	01.	iii.	✓				
	Change Co	ontr	ol							
601	199	99	06	02.	i.	✓				
602	199	99	06	02.	ii.	✓				
603	19	99	06	02.	iii.	✓				
	Project Tro	ick	ing							
604	199	99	06	03.	i.	✓				
605	199	99	06	03.	ii.	✓				
	Roles and	Res	ponsi	bilities						
606			06	04.		✓				
	Cost Benej	it A	nalys	is						
<i>607</i>			06	05.	i.	✓				
<i>608</i>	199	99	06	05.	ii.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Tecl	hnolo	ogies		124	0	1	0	125
Depa	rtment of Infor User Needs A			gies - Systems	<b>Development Me</b>	thodology			
609	1999		06.	i.	✓				
610	1999	06	06.	ii	✓				
	Feasibility Sti	udy							
611	1999	06	07.	i.	✓				
612	1999	06	07.	ii.	✓				
	Post Impleme		n Review						
613	1999	06	08.		✓				
	GIS SDLC Po								
614	1999	06	09.	i.	✓				
615	1999	06	09.	ii.	✓				
Cityv	wide Payroll Pro		1 1 D	<b>C</b> 4 . 4 4					
616	Sorting Of Pa	-	D. 05.	Statements	✓				
	Signed Blank		ks						
617	2000	01	D. 07.	i.	✓				
618	2000	01	D. 07.	ii.	✓				
	Change Conti	rol							
<i>619</i>	2000	01	E. 01.	i.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Info	rmation Tec	hnolo	ogies		124	0	1	0	125
Cityv	vide Payroll Pr Change Cont								
620	2000		E. 01.	ii.	✓				
621	2000	01	E. 01.	iii.	✓				
	Access Contr	ol							
622	2000	01	E. 02.	i.	✓				
623	2000	01	E. 02.	ii.	✓				
624	2000	01	E. 02.	iii.	✓				
	Contingency		ing						
625	2000	01	E. 03.	iv.	✓				
	Signature Sec	curity							
626	2000	01	E. 04.		✓				
627	Root Access 2000	01	E. 06.	i.	✓				
628	2000	01	E. 06.	ii.	✓				
629	2000	01	E. 06.	iii.	✓				
630	2000	01	E. 06.	iv.	✓				

					Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Info	<b>Information Technologies</b>				124	0	1	0	125
Cityv	wide Payroll Pro Root Access	ocess							
631	2000	01	E. 06.	v.	✓				
	Welcome Ban	ner							
632	2000	01	E. 07.		✓				
	Payroll Trans	missio	ons						
633	2000	01	E. 08.	ii.	✓				
	Encryption								
<i>634</i>	2000	01	E. 09.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Speci				nt Betwee		portspark Ltd. and	The City of La	s Vegas		
635	2400	0001		02.	1.	✓				
636	2400	0001	01	02.	2.	✓				
Speci		rt: Rer	ntal A	greement	Between The	City of Las Vegas a	nd the Mexicar	Patriotic		
637	Fees 2300	0102	01		1.	✓				
638	2300	0102	01		2.	✓				
	Contro	act Com	plian	ce/Admini	stration					
639	2300	0102	01		3.	✓				
640	2300	0102	01		4.	✓				
641	2300	0102	01		5.	✓				
642	2300	0102	01		6.	✓				
643	2300	0102	01		7.	✓				
Audit		t <mark>ural an</mark> Recovery		nmunity A	Affairs Divisio	n				
644	1601	0102		01.	1.	✓				
645	1601	0102	07	01.	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Audi				nmunity A	Affairs Division					
		Recovery								
646	1601	0102	07	01.	3.	✓				
	Box C	office Ca	ish Co	ntrols						
<i>647</i>	1601	0102	07	02.	1.	✓				
	Rainb	ow Con	nanv	Ticket Sal	es					
<i>648</i>	1601	0102		03.	1.	✓				
649	1601	0102	07	03.	2.	✓				
	Progr	am and	Event	Evaluatio	ns					
<i>650</i>	1601	0102		04.	1.	✓				
<i>651</i>	1601	0102	07	04.	2.	✓				
	Custo	mer Fee	edback	<del>,</del>						
652	1601	0102	07	05.	1.	✓				
<i>653</i>	1601	0102	07	05.	2.	✓				
	Cultur	ral Cent	ers Op	erating H	ours					
654	1601	0102	07	06.	1.	✓				
		allery A								
655	1601	0102	07	07.		✓				
		al Event				_				
<i>656</i>	1601	0102	07	08.	1.	$\checkmark$				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Audi					Affairs Division					
	_	al Event								
657	1601	0102	07	08.	2.	✓				
	Use of	f Volunt	eers							
<i>658</i>	1601	0102	07	09.	1.	✓				
659	1601	0102	07	09.	2.	✓				
		System				,				
<i>660</i>	1601	0102	07	10.	1.	✓				
Audi	t Of Par	ks And	Open	Spaces						
	Park l	Reservai	tions							
661	1701	0203	03	10.	2.	✓				
662	1701	0203	03	10.	4.	✓				
663	1701	0203	03	10.	5.	✓				
664	1701	0203	03	10.	6.	✓				
	Park A	Ambassa	ador P	Program						
665	1701	0203	03	11.	3.	✓				
<i>666</i>	1701	0203	03	11.	4.	✓				
Audi					Chuck Minker S	Sports Complex				
((7		_			r Receipts	✓				
<i>667</i>	2200	0405	UI	01.	01.	V				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Audi						r Sports Complex				
668	2200	er Opero 0405		- Customo 01.	er Receipts 02.	✓				
000	2200	0.00	V1	01.	<b>V2.</b>					
669	2200	0405	01	01.	03.	✓				
	Cashi	er Oper	ations	- Paymen	t Cancellations					
670	2200	0405	01	01.	04.	✓				
671	2200	0405	01	01.	05.	✓				
		_			Downtime					
672	2200	0405	01	01.	06.	✓				
	Cashi	er Oper	ations	- Cash Di	awer Procedure	es.				
673	2200	0405	01	01.	07.	✓				
	Cashi	er Oper	ations	- Surveille	ance Camera					
674	2200	0405	01	01.	08.			✓		
	_	it Prepa	ration	ı						
675	2200	0405	01	02.	01.	✓				
. <b>.</b> .						,				
676	2200	0405	01	02.	02.	•				
677	2200	0405	Λ1	02	03.	ſ				
0//	4400	0405	V1	02.	us.	•				
678	2200	0405	01	02.	04.	✓				
070	2200	U-1U3	VI.	U4.	V <b>T.</b>	·				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Audi		h Hand Concess			t Chuck Minke	er Sports Complex				
679	2200	0405		03.	01.	✓				
680	2200	0405	01	03.	02.	✓				
	Super	visory R	Leview	of Operat	ions					
<i>681</i>	2200	0405	01	04.	01.	✓				
Audi					<b>Dula Gymnas</b>	ium				
682	<i>Cashi</i> <b>2200</b>	er Opero 0405		- Signage 01.	01.	✓				
002	2200	0405	02	UI.	VI.	•				
	Cashi	an Onan	ations	Custom 1	Downtime Proc	aduras				
683	2200	er Oper 0405		- system 1 01.	02.	euures ✓				
000		0.100	<b>0</b> -	020	<b>~</b>					
	Cashi	er Oper	ations	- Cash Dr	awer Procedur	es				
684	2200	0405		01.	03.	✓				
	Cashi	er Oper	ations	- Surveille	ance Camera					
<i>685</i>	2200	0405	02	01.	04.	✓				
	_	it Prepa		!						
<i>686</i>	2200	0405	02	02.	01.	✓				
<i>687</i>	2200	0405	02	02.	02.	✓				
<i>688</i>	2200	0405	02	02.	03.	✓				
<i>689</i>	2200	0405	02	02.	04.	✓				

						Complete	Incomplete	Extended N	ot Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Audi					ula Gymnasium Organizations					
<i>690</i>	2200	0405		03.	01.		✓			
	Super	visory R	Review	of Operation	es					
<i>691</i>	2200	0405	02	04.	01.	✓				
Inter					ort December 31 ter - Cash Handl					
<i>692</i>	2900	0405	04	02.	1.	✓				
693	2900	0405	04	02.	2.	<b>√</b>				
mter		ırois Ko ın Safek			ort - June 30, 20	105				
<i>694</i>	2900	0506	03	ICR 008	1.	✓				
695	2900	0506	03	ICR 008	2.	✓				
696	2900	0506	03	ICR 008	3.	✓				
	-	of Safel	-							
<i>697</i>	2900	0506	03	ICR 009	1.		✓			
<i>698</i>	2900	0506	03	ICR 009	2.		✓			
699	2900	0506	03	ICR 009	3.	✓				
			-							
700	2000	0506	0.2	ICD 000		✓				
<i>700</i>	2900	0506	03	ICR 009	4.	<b>✓</b>				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Se	rvices				177	12	1	0	190
Inter		trols Ro			ort - June 30,	2005				
701		0506		ICR 009	5.	✓				
702	2900	0506	03	ICR 009	6.	✓				
703	2900	0506	03	ICR 009	7.	✓				
704	2900	0506	03	ICR 009	8.	✓				
705	2900	0506	03	ICR 009	9.	<b>✓</b>				
706	Theft 2900	at Chris 0506		Safekey ICR 013	1.	✓				
707	2900	0506	03	ICR 013	2.	✓				
708	2900	0506	03	ICR 013	3.	<b>✓</b>				
709	2900	0506	03	ICR 013	4.	✓				
710	2900	0506	03	ICR 013	5.	✓				
711	2900	0506	03	ICR 013	6.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leisı	ıre Sei	rvices				177	12	1	0	190
Interi				Activity Repo	ort - June 30, 20	005				
712	2900	0506		ICR 013	7.	✓				
713	2900	0506	03	ICR 013	8.	✓				
714	2900	0506	03	ICR 013	9.	✓				
	Kit Ca	rson Sa	fekey	Theft						
715	2900	0506		ICR 014	1.	✓				
716	2900	0506	03	ICR 014	2.	✓				
717	2900	0506	03	ICR 014	3.	✓				
718	2900	0506	03	ICR 014	4.	✓				
719	2900	0506	03	ICR 014	5.	✓				
720					ing Machines					
720	2900	0506	03	ICR 022	1.		<b>▼</b>			
721	2900	0506	03	ICR 022	2.		✓			
722	2900	0506	03	ICR 022	3.		✓			

						Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Leisı	ıre Se	rvices				177	12	1	0	190
Interr					rt - Decembe	r 31, 2005 rement Card Misu	se at Stupak Co	ommunitv Cei	nter	
723	2900	0506		ICR 019	1.		✓			
724	2900	0506	05	ICR 019	2.		✓			
725	2900	0506	05	ICR 019	3.		✓			
726	2900	0506	05	ICR 019	4.		✓			
727	2900	0506	05	ICR 019	5.		✓			
728	2900	0506	05	ICR 019	6.		✓			
720	2000	0506	05	ICD 010	7	✓				
729	2900	0506	05	ICR 019	7.	•				
730	2900	0506	05	ICR 019	8.	✓				
730	2900	0300	03	ICK 019	0.	·				
731	2900	0506	05	ICR 019	9.	✓				
732	Neal E 2900	Element 0506		fekey Receipt ICR 021	t Theft 1.	✓				
733	2900	0506	05	ICR 021	2.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Sei	rvices				177	12	1	0	190
Inter				ctivity Repo		oer 31, 2005 urement Card Misus	se at Stupak Co	mmunity Cei	nter	
734	2900	0506		ICR 023	1.	✓	•	·		
735	2900	0506	05	ICR 023	2.	✓				
736	2900	0506	05	ICR 023	3.	✓				
737	2900	0506	05	ICR 023	4.	✓				
Cash	Receipt	s Audit e Servio								
738	Leisur	1999		В.	i.	✓				
739		1999	03	В.	ii.	✓				
740		1999	03	В.	iii.	✓				
Depa	rtment o		ire Ser	vices - Recr	eation Divis	ion				
741	Master	1999	09	A. 01.		✓				
	Accrea	litation				,				
742		1999	09	A. 02.		✓				
	Corpo	rate Ch	_	2						
743		1999	09	B. 01.	i.	✓				
744		1999	09	B. 01.	ii.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leisu	ure Servi	ces				177	12	1	0	190
Depar	rtment of L Corporate				reation Division					
745	19	999	09	B. 01.	iii.	✓				
746	19	999	09	B. 01.	iv.	✓				
747	A Team	999	09	B. 02.	i.	✓				
748	19	999	09	В. 02.	ii.	✓				
749	19	999	09	B. 02.	iii.	✓				
750	19	999	09	B. 02.	iv.	✓				
751	19	999	09	B. 02.	v.	✓				
	Rafael Ri	vera	Cente	er Mexican	Consulate					
752	19	999	09	В. 03.	ii.	✓				
753	19	999	09	В. 03.	iii.	✓				
754	19	999	09	В. 03.	iv.	✓				
755	19	999	09	В. 03.	v.	✓				

						Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Leis	ure Ser	vices				177	12	1	0	190
Depa				rvices - Recr er Mexican C	eation Division Consulate					
<i>756</i>	-	1999		В. 03.	vi.	✓				
757	Fees	1999	09	C. 01.	i.	✓				
758		1999	09	C. 01.	ii.	✓				
759		1999	09	С. 01.	iii.	✓				
760		1999	09	C. 01.	iv.	✓				
761		1999	09	C. 01.	v.	✓				
762	Grants	1999	09	C. 03.		✓				
763	Registre	ation 1999	09	D. 01.	i.	✓				
764		1999	09	D. 01.	ii.	✓				
765		1999	09	D. 01.	iii.	✓				
766		1999	09	D. 01.	iv.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leis	ure Serv	ices				177	12	1	0	190
Depa	rtment of Survey	Leisu	re Sei	vices - Rec	reation Division					
<i>767</i>		1999	09	D. 02.		✓				
	Resident	Prefe	erence	•						
768	1	1999	09	D. 03.	i.	✓				
769	1	1999	09	D. 03.	ii.	✓				
	Waiver									
<i>770</i>		1999	09	D. 04.		✓				
	Cash Co	ntrol								
771	1	1999	09	E. 01.	i.	✓				
772	1	1999	09	E. 01.	ii.	✓				
773	1	1999	09	E. 01.	iii.	✓				
774	<b>Budget</b>	1999	09	E. 02.		✓				
775	Accounts	ing 1999	09	E. 03.		✓				
776	Refunds	1999	09	E. 04.		✓				
777	Fee Wai	vers 1999	09	E. 05.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Leisı	ure Serv	vices				177	12	1	0	190
Depa	rtment of Safety a			vices - Reci	reation Division					
778		1999		F. 01.	i.	✓				
779		1999	09	F. 01.	ii.	✓				
780		1999	09	F. 01.	iii.	✓				
781		1999	09	F. 01.	iv.	✓				
702	Pool Re		00	E 02	•	✓				
782		1999	U9	F. 02.	i.	•				
783		1999	09	F. 02.	ii.	✓				
704	Employ			F 02		✓				
784		1999	09	F. 03.	i.	•				
785		1999	09	F. 03.	ii.	✓				
<i>786</i>		1999	09	F. 03.	iii.	✓				
787	Marketi	ing 1999	09	G. 01.	i.	✓				
788		1999	09	G. 01.	ii.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Leisu	ure Services				177	12	1	0	190
Depai	rtment of Leis Information			reation Divi	sion				
789	1999		G. 02.	i.	✓				
790	1999	09	G. 02.	ii.	✓				
	Training								
791	1999	09	G. 04.	i.	✓				
792	1999	09	G. 04.	ii.	✓				
	Parks and Re	creati	on Advisory	Commission					
793	1999		G. 05.	i.	✓				
794	1999	09	G. 05.	ii.	✓				
795	1999	09	G. 05.	iii.	✓				
Depar	rtment of Leis Vision of Con			reation Divi	sion - Community S	chools			
796	1999		A. 01.	i.	✓				
797	1999	10	A. 01.	ii.	✓				
<i>798</i>	1999	10	A. 01.	iii.	<b>✓</b>				
<i>799</i>	1999	10	A. 01.	iv.	✓				

					Complete	Incomplete	Extended N	ot Due	TOTAL
Leisu	re Services				177	12	1	0	190
_	tment of Leisu Reporting and			reation Divisi	on - Community S	chools			
800	1999		A. 02.	i.	✓				
801	1999	10	A. 02.	ii.	✓				
Depart	tment of Leisu	re Se	rvices - Rec	reations Divis	sion - Community S	Schools			
802	1999	10	A. 02.	iii.	✓				
803	1999	10	A. 02.	iv.	✓				
-	tment of Leisu Excess Reven				on - Community S	chools			
804	1999		A. 03.	i.	√ Schools				
805	1999	10	A. 03.	ii.	✓				
806	1999	10	A. 03.	iii.	✓				
	Community S	chool	Administrat	tion Offices					
807	1999	10	B. 01.	i.	✓				
808	1999	10	В. 01.	ii.	✓				
	Track Break	Progra	am and Buil	dings					
809	1999	10	B. 02.	i.	✓				
810	1999	10	В. 02.	ii.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Leisure	Services				177	12	1	0	190
_			rvices - Rec um and Buil		ion - Community	Schools			
811	1999	_	B. 02.	iii.	✓				
Fi	inancial Sta	temen	t Audits						
<i>812</i>	1999	10	C. 01.	i.	✓				
Departm	ent of Leisu	ire Se	rvices - Rec	reation Divisi	on - Community S	chools			
813	1999	10	C. 01.	ii.	✓				
Departm	ent of Leisu	ire Se	rvices - Rec	reations Divis	ion - Community	Schools			
814	1999	10	C. 01.	iii.	✓				
Pl	ayground E	Equipn	ient Use Pol	licy					
815	1999	10	C. 02.	i.	✓				
Departm	ent of Leisu	ire Se	rvices - Rec	reation Divisi	on - Community S	chools			
816	1999	10	C. 02.	ii.	✓				
_				reations Divis	ion - Community S	Schools			
817	1999		C. 03.	i.	√				
E	quipment ar	ıd Sup	plies Record	ds					
818	1999	_	-	i.	✓				
Departm	ent of Leisu	ire Se	rvices - Rec	reation Division	on - Community S	chools			
819	1999	10	С. 04.	ii.	✓				
Co	oordination	of Fa	cilities With	School Princi	pals				
820	1999		D. 01.	i.	✓				
<i>821</i>	1999	10	D. 01.	ii.	✓				

	Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Leisure Services	177	12	1	0	190
Department of Leisure Services - Recreation Division  Coordination of Facilities With School Principal	•	chools			
822 1999 10 D. 01. iii.	✓				
Grant Identification, Writing, and Reporting					
823 1999 10 E. 01.	✓				
Use of Leisure Services Marketing Unit					
824 1999 10 E. 02.	✓				

					Complete	Incomplete	Extended	Not Due	<b>TOTAL</b>
Mur	icipal	Court			41	1	5	0	47
Speci		rt: Mu cipal Co		l Court Mail Unit ail Unit					
825	2300	0001	03	01.	✓				
826	2300	0001	03	02.	✓				
827	2300	0001	03	03.	✓				
828	2300	0001	03	04.	✓				
829	2300	0001	03	05.	✓				
830	2300	0001	03	06.	✓				
831	2300	0001	03	07.	✓				
832	2300	0001	03	08.	✓				
833	2300	0001	03	09.	✓				
834 Inter	2300 nal Con	0001 trols Re		10. Activity Report - June 30, 200:	<b>√</b>				
835			urt Ide	ntity Theft ICR 015 1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Mur	nicipal	Court				41	1	5	0	47
Inter				Activity Rep	ort - June 30, 2	005				
836	2900	0506		ICR 015	2.	✓				
837	2900	0506	03	ICR 015	3.	✓				
Las V	Vegas M									
838	Poucy	ana Pr 1999		re Manuals A. 01.	i.	✓				
839		1999	07	A. 01.	ii.	✓				
	Train	ing and	Refer	ence Manual						
840	170000	1999		A. 02.		✓				
	Audit	Pack R	etentio	on Policy						
841		1999		A. 03.		✓				
	Front	Counte	r Opei	rations						
842		1999	07	B. 01.	i.	✓				
843		1999	07	B. 01.	ii.	✓				
				_, ,	<del></del>					
844		1999	07	B. 01.	iii.	✓				
	Trans	action I	Receip	ts						
845		1999	_	B. 02.	i.	✓				
846		1999	07	B. 02.	ii.	✓				

					Complete	Incomplete	Extended N	Not Due	<b>TOTAL</b>
Mun	icipal Cour	t			41	1	5	0	47
Las V	egas Municip Transaction								
847		07	В. 02.	iii.	✓				
	Corresponde	nce W	ith Defendar	nts					
848	-	07	В. 03.	i.			✓		
849	1999	07	В. 03.	ii.			✓		
	Processing o	f Drop	o Box Payme	nts					
850	<b>199</b> 9	07	B. 04.		✓				
	Processing o	f Bail	Refunds						
851	1999	07	B. 05.		✓				
	Outstanding			ks					
852	1999	07	В. 06.		✓				
	Physical Sec				,				
853	1999	07	C. 01.	i.	✓				
854	1999	07	C. 01.	ii.	✓				
	2222	ν.	GV V1V						
855	1999	07	C. 01.	iii.	✓				
856	1999	07	C. 01.	iv.	✓				
	***	,	<b>a</b> . <b>a</b>						
857	User Passwo 1999	rds Fo	or Court Syst C. 02.	em i.	✓				

					Complete	Incomplete	Extended	Not Due	TOTAL
Mun	icipal Court	;			41	1	5	0	47
Las V	egas Municipa								
858	User Passwor 1999		C. 02.	em ii.	✓				
859	1999	07	C. 02.	iii.			✓		
	Court System	Reco	rd Change A	ccess and M	onitoring				
860	1999		C. 03.	i.	✓				
861	1999	07	C. 03.	ii.	✓				
862	1999	07	C. 03.	iii.	✓				
	Limits On Ca	sh In	Drawers						
863	1999	07	C. 04.	i.	✓				
864	1999	07	C. 04.	ii.			✓		
	Processing of	`Maile	ed Payments						
865	1999		C. 05.	i.	✓				
866	1999	07	C. 05.	ii.	✓				
	Audit Trail R	eports	and Monito	ring					
867	1999	_	D. 01.	-		✓			
	Bail Register	Repoi	t Errors						
868	1999	_	D. 02.				✓		

					Complete	Incomplete	Extended	Not Due	<u>TOTAL</u>
<b>Municipal Court</b>					41	1	5	0	47
_	s Municipa unk Reconci								
869	1999	07	D. 03.		✓				
	ishier Overd	ages a	nd Shortage	es.					
<i>870</i>	1999	07	D. 04.	i.	✓				
871	1999	07	D. 04.	ii.	✓				

Neig	hborh	ood Se	ervice	es		4	0	0	0	4
Speci	_		_	hood Serv	vices Review of Sursement	elected Issues				
872	2300	0304	_	02.	<b>b.</b>	✓				
	Prefer	ential T	<i>reatm</i>	ent						
873	2300	0304	01	04.	a.	✓				
0=4					_					
874	2300	0304	01	04.	<b>b.</b>	✓				
077	2200	0204	0.1	0.4						
<i>875</i>	2300	0304	01	04.	с.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Offi	ce of F	Busines	s Dev	velopmen	nt	21	0	0	0	21
Offic		siness D		oment Procedure	25					
876	201	0304	_	01.	1.	✓				
877	201	0304	04	01.	2.	✓				
	Proje	ct Admii	nistrat	ion						
878	201	0304	04	02.	1.	✓				
879	201	0304	04	02.	2.	✓				
880	201	0304	04	02.	3.	✓				
	Conta	ict Datai	base							
881	201	0304	04	03.	1.	✓				
	Mana	igement	Repor	ting						
882	201	0304	04	04.	1.	✓				
883	201	0304	04	04.	2.	✓				
884	201	0304	04	04.	3.	✓				
	Proje	ct Time	Tracki	ing						
885	201	0304	04	05.	1.	✓				
		eting Pla								
886	201	0304	04	06.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Offic	ce of E	Busines	s De	velopme	nt	21	0	0	0	21
Offic		siness D eting Pla		oment						
887	201	0304		06.	2.	✓				
888	201	0304	04	06.	3.	✓				
	Servio	ce Feedb	oack P	rogram						
889	201	0304	04	07.	1.	✓				
890	201	0304	04	07.	2.	✓				
	Coord	lination	With	Other Age	ncies					
891	201	0304		08.	1.	✓				
892	201	0304	04	08.	2.	✓				
	Busin	ess Rete	ntion	and Expa	nsion Program					
893	201	0304	04	09.	1.	✓				
894	201	0304	04	09.	2.	✓				
895	201	0304	04	09.	3.	✓				
896	201	0304	04	09.	4.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Plan	ning a	nd De	velop	ment		11	0	0	0	11
				y Cash T t Departi		ent Director Oversig	ht Responsibilit	y		
897	2300	0304	03	02.	1	✓				
898	2300	0304	03	02.	2.	✓				
899	2300	0304	03	02.	3.	✓				
Petty	Cash T	heft Cash Th	eft							
900	1 city	1999		01.		✓				
901		1999	05	02.		✓				
902		1999	05	03.		✓				
903		1999	05	04.		✓				
904		1999	05	05.		✓				
905		1999	05	06.		✓				
906		1999	05	07.		<b>✓</b>				
907		1999	05	08.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Publ	lic Wo	rks				35	0	0	0	35
Audi		Vegas A			raffic Syste	m (LVACTS)				
908	1502	0001		A. 01.	1.	✓				
909	1502	0001	05	A. 01.	2.	✓				
		ess Resi	_							
910	1502	0001	05	A. 02.	1.	✓				
911	1502	0001	05	A. 02.	2.	✓				
912	1502	0001	05	A. 02.	3.	✓				
	Physic	cal Secu	rity							
913	1502	0001	05	A. 03.	1.	✓				
914	1502	0001	05	A. 03.	2.	✓				
915	1502	0001	05	A. 03.	3.	✓				
916	1502	0001	05	A. 03.	4.	✓				
917	Fundi 1502	ing Allo 0001		A. 04.	3.	✓				
		Balance				_				
918	1502	0001	05	A. 05.		✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Pub	lic Wo	rks				35	0	0	0	35
Audi	t of Las Train		Area (	Computer T	raffic Syster	n (LVACTS)				
919	1502	0001	05	A. 06.	1.	✓				
920	1502	0001	05	A. 06.	2.	✓				
921	1502	0001	05	A. 06.	3.	✓				
	Overti	ime								
922	1502	0001	05	A. 07.	1.	✓				
		n Acces								
923	1502	0001	05	B. 01.		✓				
	-		-	d Restoratio	n					
924	1502	0001	05	B. 02.	1.	✓				
925	1502	0001	05	В. 02.	2.	✓				
	Preve	ntive M	ainten	ance						
926	1502	0001	05	B. 03.		✓				
	Stand	ardizati	on of l	Hardware ai	nd Software					
927	1502	0001	05	B. 04.		✓				
	Systen	n Monii	oring							
928	1502	0001	05	B. 05.	1.	✓				
020	1502	0004	0.5	D 05	2	✓				
929	1502	0001	05	B. 05.	2.	<b>✓</b>				

						Complete	Incomplete	Extended	Not Due	TOTAL
Publ	lic Wo	rks				35	0	0	0	35
Audit		Vegas A		Computer T	raffic System	(LVACTS)				
930	1502	0001	_	B. 05.	3.	✓				
Audit					ol Facility and reatment Fees	I Sewer Services				
931	1501	0102		01.	4.	✓				
	Contro	act File	Maint	tenance						
932	1501	0102	02	02.	2.	✓				
				astewater D		,				
933	1501	0102	02	03.	1.	✓				
024		imed W								
934	1501	0102	02	04.	1.	•				
935	1501	0102	02	04.	2.	✓				
936	1501	0102	02	04.	3.	✓				
		_		Performan						
937	1501	0102	02	05.	1.	✓				
938	1501	0102	02	05.	2.	✓				
	Sewer	Connec	ction <b>F</b>	Regulations						
939	1501	0102	02	B. 01.	1.	✓				
Audit				ices Contra e Oversight	acts					
940	2002	0102		04.	1.	✓				

						Complete	Incomplete	Extended	Not Due	TOTAL
Public Works		35	0	0	0	35				
Audit				ices Contr e Oversigh						
<i>941</i>	2002	0102	10	04.	2.	✓				
Audit					Payments And ht Circuits	Costs				
942	2001	0405	03	07.	1.	✓				